

NGUYỄN THỊ TUYẾT TRINH

TESTER

PERSONAL DETAILS

- Name: Nguyễn Thị Tuyết Trinh
- Gender: Female
- Date of Birth: 25/05/1998
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EDUCATIONAL BACKGROUND

- Can Tho University of Information System (3.18/4 in 2016-2020).
- Manual Testing course at WeTest.

PROFESSIONAL SUMMARY

- Testing on Web App and Mobile App.
- API testing by Postman.
- Experience with SQL.
- Experience of Bug Life cycle, write test case and report bug by Jira.
- Have practice with Agile model.
- Be careful, flexible, eager to learn and withstand work pressure.
- Teamwork skill, listening and collecting ideas, communication skills, behavior, solving situations, self-emotional adjustment skills.
- English: write and read good, have experience in using English in writing test cases and log bugs.

PROFESSIONAL EXPERIENCE

9/2022 – 1/2023

Company: Rever

Project: Rever.vn, Agent Success, My Rever

Sizing: 15 members

Project Description:

- Rever.vn: Rever is a service website that can be accessed anywhere. Rever supports users to search and buy and sell real estate quickly.
- Agent Success: Agent Success supports sales staff to easily manage real estate, project and customer information.
- My rever: My Rever is system to manage employee information.

Responsibility:

- Plan and estimate task
- Read SRS and create test case
- Execute test
- Log bug
- Retest bug

Enviroments:

Web apps, iOS, Android

Tool:

Google sheet, Postman, Relax

7/2022

Course: WeTest

Project: Tool Rental API, Restful-booker API, Reqres API

Sizing: 4 members

Project Description:

- Tool Rental: This API allows you to reserve a tool. User can create, update, delete order and get all tools or get a single tool.
- Restful-booker: The Restful Booker API is a sample API based on hotel bookings. The API contains endpoints to demonstrate CRUD operations.
- Reqres: Reqres simulates real application scenarios. If you want to test a user authentication system, Reqres will respond to a successful login/register request with a token for you to identify a sample user.

Responsibility:

- Plan and estimate task
- Study SRS and create test case
- Review test cases for yourself and for your team members
- Log bug and review bug for team members
- Execute test on Postman

Enviroments:

API testing by Postman.

Tool:

Google sheet, Jira, Postman.

06/2022

Course: WeTest

Project: Weshop apps

Sizing: 4 members

Project Description: WeShop is an e-commerce search and discovery platform. Weshop mission is to enable consumers to find comprehensive products with perks from quality and curated sellers. Weshop offer unique discounts and exclusive benefits through our brand partnerships. Premium membership includes free shipping, shipment tracking, exclusive events with influencers, and more!

Responsibility:

- Plan and estimate task
- Study user story and create test case
- Review test cases for yourself and for your team members
- Log bug and review bug for team members
- Execute test on iOS and Android, Web

Enviroments:

Web apps, iOS, Android.

Tool:

Google sheet, Jira.

11/2020 – 05/2022

Company: FPT limited liability company

Project: IT hotline about Virtual Desktop Infrastructure (VDI), Unilever campagin (Uhub, Ugift), app Utop.

Sizing: 8 members

Project Description:

- VDI: VDI solutions help employees work more flexibly and have higher work productivity, business owners can easily manage and control their database systems.
- Uhub, Ugift: Users buy Unilever products, keep receipts and take pictures of receipts to participate in attractive programs from Unilever
- Utop: Utop is a mobile application developed based on the O2O (online to offline) model, a product of Utop Technology Joint Stock Company - a member of FPT Software, established in 2018. With Utop, users can shop for food for their daily meals, or order food at a restaurant for a meeting with friends, buy an advanced learning package or an entertainment package.

Responsibility:

- Handling customer complaints, answer incoming calls from customers to answer questions, inquiries and then support customers.
- Support customer through hotline, email, viber, zalo, whatsapp, MS team, workplace.
- Contact and discuss with the project team on how to handle difficult problems.

