

Ngo Vinh San
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EDUCATION

University of Sciences HCM

Bachelor of Information Technology

Major: Computer Networks & Telecommunication

Ho Chi Minh, Viet Nam

Dec - 2009

- **GPA:** 6.95 / 10
- **TOEIC Certificate:** 690/990
- **Honors:** ACB's Excellent employee of the year 2018
- **Relevant Coursework:** CISSP at Robusta
LPI at Athena Academy
CCNA at Nhat Nghe Academy
Source Code Management at Alphatek Academy

PROFESSIONAL EXPERIENCE

7-ELEVEN VIET NAM

Senior DevOps Engineers – 3+ years experiences

Ho Chi Minh, Viet Nam

Nov 2019 – Present

- Have an in-depth understanding of microservice architecture, API management, and distributed systems concepts.
- Strong experience in container technology and its concepts such as Docker, Kubernetes
- Strong background in Linux/Unix Administration and scripting using shell scripts
- Experience with automation/configuration management tools using Ansible
- Solid background and work experience with some monitors system such as Prometheus, Grafana, Loki and Logging system such as ELK/EFK, Graylog
- Extensive experience in setting up and maintaining CI/CD processes (Jenkins, Jenkins X, Argo)
- Well working experience with the source control and its related concepts (Git, Gitflow, branches, tags, ...)
- Hands-on experience in operating and maintaining high intensive RDBMS/NoSQL databases and search engines
- Strong DevOps mindset and excellent team player

ASIA COMMERCIAL BANK

Application Management Specialist

❖ *System Engineers – 9+ years experiences*

Ho Chi Minh, Viet Nam

Dec 2009 – Nov 2019

- Assist Application Management Manager in following – up Master plan, executing monthly plan, preparing bi-weekly & monthly reports for the whole team

- Design Application Infrastructure to ensure performance, scalability, and high availability
 - Design and maintain Processes and checklists for monitoring and backup
 - Keep track of services and coordinate with Infra/Network/Dev to troubleshoot issues or problems
 - Learn, research new technologies and develop tools to increase visibility and productivity of the Division
 - Install, administrate and operate server systems using Microsoft Windows, Linux operating systems and platform applications such as IIS, Apache, Websphere, Glassfish, Tomcat ...
 - Effectively administrate and operate middleware such as IBM Websphere, Datapower, IIB, IBM Mobile First, Kong API Gateway
 - Have strong experience in specialized banking applications such as Swift, Kondor
 - Be proficient in using query language to Oracle, Postgres, MySQL, MSSQL...
 - Be good at Data analysis
- ❖ *DevOps Engineers – 2+ years experience*
- Manage and lead team to build – up AMMS, an application for internal using purpose that uses opensource tools such as ELK, Grafana, Graylog, Filebeat, MetricsBeat to create a dashboard
 - Assist Application Management Manager in setting goals, KPIs relating to new technologies and feasibility of deploying these technologies in daily work
 - Have general knowledge about Docker, Kubernetes and standard methodologies such as Configuration Management, monitoring, alerting, metrics
- ❖ *Achievement*
- Well cooperate with other project's members to create, deploy and troubleshoot **Mobile App** – one of the the biggest projects of ACB in 2018 – 2019
 - Well cooperate with other team members in **ACMS** Project in 2017 – 2018

TMA Solutions
Trainee

Ho Chi Minh, Viet Nam
June 2008 – August 2008

- Manage all the assigned tasks with proper care and actively acquire the IT knowledge and experience necessary to my career
- Be in charge in installing, maintaining and administrating OS Windows, Linux, Unix

ACTIVITIES

Trade Union – ACB
Member

Ho Chi Minh, Viet Nam
December 2009 - Present

- Fully cooperate with other trade union members in organizing charity events: Visiting orphanages at HCM city, Dong Nai & Vung Tau Province
- Proactively join in the activities organized by Trade Union
- Regularly attend corporate meetings and events of ACB

Student Union
Member

Ho Chi Minh, Viet Nam
September 2006 – August 2009

- Actively complete all the activities and strictly comply all union's rules
- Proudly join site tours of FPT, Gameloft and Renesas and Mua He Xanh – one of the biggest volunteer activities organized by Student Union annually

SKILLS, ACTIVITIES & INTERESTS

Languages:

Intermediate in English

Soft skills:

- ❖ Communication Skill
- ❖ Time management and planning skill
- ❖ Good at project management
- ❖ Persuasive and organizing skill
- ❖ Teamwork, effective interpersonal and presentation skill
- ❖ Good analysis and resolution

Personal Characteristics:

- ❖ High sense of responsibility
- ❖ Self – motivated, self – confident and strong initiative
- ❖ Willing to learn, hard – working, creative, open – minded
- ❖ Calm, Cooperative, Problem-solving focus, no Ego, Trust, and Respect

PREFERENCE

7-ELEVEN VIETNAM

- Mr. Luu Anh Tuan – Engineers Manager
- Contact No: 0902 768 006

ACB

- Mr. Nguyen Van Phuong – Application Management Manager
- Contact No: 0904 434 939