

THUAN NGUYEN

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OBJECTIVE

Currently “I have always fancied testing industry” and “In the further will be a good Project Manager”

SUMMARY

- ❖ 1.5 years’ experience in software development before switching to software testing.
- ❖ 1.5 years’ experience a Leader.
- ❖ 4 years’ experience in software testing.
- ❖ Knowledge of basic Project Management.
- ❖ Participated extensively in the software testing of the Website, Mobile, Application as Embedded, Blockchain, Insurance, Social Network, Ecommerce, Fintech...
- ❖ The experience developed Test Plans, Test Cases, and Test Scripts... as per business requirement.
- ❖ The experience in Interface testing, User Acceptance Testing, Functional Testing, Non-functional Testing, Integration testing, System Testing, Regression Testing...
- ❖ The experience in Manual testing, executing test cases, test scripts...
- ❖ The experiences in document testing process.
- ❖ Ability to be in automatic testing on the Mobile application, Desktop application, Web using Selenium and APIs by Rest Assured, JMeter.
- ❖ Well in SDLC, Waterfall, V-model, Scrum/Agile - Defect Management using Bugzilla, Jira & Test Management.
- ❖ Like to learn new things and catch up with new technology trends, ready to work in a highly technical environment.
- ❖ Friendly, responsible, and having lots of enthusiasm to learn and express working willingness in professional environment.

TECHNICAL SKILL

- ❖ Programming Languages: Java.
- ❖ Frameworks/ Platforms: iOS, Android, APIs and Web.
- ❖ Database Management Systems: MSSQL, MySQL and SQLite.
- ❖ Development IDEs: Eclipse, IntelliJ idea.
- ❖ Operating Systems: Window, OSX and iOS.
- ❖ Automation Tools: Selenium, Appium, Rest Assured, Scirocco, Katalon, Sikulix. Karate.
- ❖ APIs Testing Tools: Postman, JMeter.
- ❖ Bug Tracking Tools: Jira. Redmine, Azure, Trello.
- ❖ Foreign Languages: English

WORK EXPERIENCE

EDENRED Company

Feb 2018 – Now

Senior Software QA Engineering

Working as Team Lead in QA department

Management:

- Test Management (Test Organization, Test Planning and Estimation, Test Progress Monitoring and Control, Configuration Management, Risk-based testing, Incident Management).
- Defect Management (defect lifecycle, defect Report information, Assessing process capability with defect report info)
- Reviews (Analysis, Evaluating exit Criteria and Reporting, test Closure activities)
- Training new member
- People skills (individual skills, promote motivation, communication...)
- Report to Project Manager.

Senior Software QA Engineering:

- Review and understanding requirements specification.
- Testing process (Design test Planning, Estimation...).
- Develop Test cases based on specifications. Execute according to the test plan.
- Report bug with detailed information.
- Qualify bug's severity and priority rating.
- Manage bugs and change request report to the manager)
- Testing APIs by Postman and automation (using Rest Assured in APIs)
- Testing automation website (using Selenium)
- Writing test report, test release.
- Support and writing document Demo to rollout.
- Managing product of the company with developing team outside.
- Support customer services to investigate issues from clients.
- Training new member.

DXC Company

July 2017 – Jan 2018

Senior Software QA Engineering:

- Join with the team to review and understanding requirements specification.
- Testing process (Design test Planning, Estimation...).
- Develop Test cases based on specifications. Execute test according to the test plan
- Check test cases coverage customer's requirement with Team, Business Analysts
- Manage bugs (Report bug with detailed information, qualify bug's severity and priority rating)
- Manage change request and report to the manager
- Report on time spent, progression
- Ensure the first level of support
- Automate tests using Appium for Mobile(Java language) integrate Eclipse
- Communication with customers about the task on Jira or Slack.

ISB Vietnam

June 2014 - July 2017

Software QA Engineering:

- Review and understanding requirements specification
- Develop Test cases based on specifications. Execute test according to the test plan
- Check test cases coverage customer's requirement with Team, Business Analysts
- Test APIs by Postman
- Manage bugs (Report bug with detailed information, qualify bug's severity and priority rating)
- Report on time spent, progression
- Ensure the first level of support
- Automate tests using Appium
- Communication with customers about the task on Jira or Slack.

FREE LANCER

Sep 2013 - May 2014

Software QA Engineering:

- Review and understanding requirements specification
- Develop Test cases based on specifications. Execute according to the test plan.
- Manage change request.
- Report bugs, qualify bugs with detailed information send to customers.

EDUCATION

❖ HCMC University of Technology and Education, 2011 to 2014
Major: The Degree of Engineer Information Technology

❖ Ho Chi Minh Industry University, 2008-2011
Major: Diploma of Computer Science – Software Development

❖ Quality Control Engineer, 2014
Major: Program of Software Testing

❖ Agile, 2018
Major: Program of Agile/Scrum

SPECIAL SKILL

- | | |
|-------------------|---------------|
| ❖ Leadership | ❖ Team Player |
| ❖ Solve problems | ❖ Organized |
| ❖ Time management | ❖ Disciplined |

REFERENCES

- ❖ Huynh Tuan Kiet – Tech Leader – Edenred VN - kiet.huynh@dibee.co– 0909072270