

---

---

# Hoàng Khôi Nguyễn

**Date of birth** 12/10/1990

**Gender** Male

**Phone** 0933089896

**Email** nguyen.asp@gmail.com

**Address** 285/138 CMT8 Street, Ward 12, District 10, Ho Chi Minh City



## EDUCATION

2008 - 2012

**Sài Gòn Technology University (SGU) link with Troy University**  
Bachelor of Computer Science

## EXPERIENCE

May 2015 - May 2016

**Harvey Nash Viet Nam Company - Quality Control Engineer**

- 1 year of experience in the software testing for the Television domain.
- Good in designing Test cases which are clear, organized by applying the testing techniques.
- Good knowledge and experience to work in Scrum process and traditional software development process.
- Knowledge of testing process and testing method.
- Apply some testing types in real project such as: Functionality Testing, Non-Functional Testing, Integration Testing, Acceptance Testing, Usability Testing, Component Testing, Compatibility Testing and Smoke Test.
- Apply Black Box Testing and User Interface Testing in Web Test.
- Experience in Testing Mobile device (IOS and Android)
- Execute regression testing for every released.
- Perform Ad-hoc testing to find out as much as potential issues during the development.
- Have basic knowledge about the HP Load-Runner performance testing tool.
- Self-study about Selenium using Java Script language.
- Self-study ISTQB.
- Experience in using tracking bugs by HP QC, Jira,
- Experience in working with India and Malaysia clients.

---

---

Oct 2016 – May 2018

**Fossil - Misfit Company - Quality Assurance Engineer**

- 2 years of experience in the software testing for Wearables and Healthy domain.
- Experience in Testing Mobile device (IOS and Android)
- Execute regression testing for every released.
- Perform Ad-hoc testing, smoke test to find out as much as potential issues during the development.
- Apply some testing types in real project such as: Functionality Testing, Non-Functional Testing, Acceptance Testing, Usability Testing, Compatibility Testing, GUI Testing, UI/UX Testing.
- Execute test cases in TestRail and export test results in PDF files.
- Use Jenkins to manage build and download build for testing purpose.
- Use Android Studio and X-code for tracking logs of app when test on debug / staging build.
- Use Jira for tracking bugs and manage issues.
- Use Slack for communicate between QAs Team, Devs Team and Other Teams (Backends, Web, E-Commerce, CS...)
- Good in designing Test cases which are clear, organized by applying the testing techniques.
- Good knowledge and experience to work in Scrum process and traditional software development process.
- Experience in working with US / Europe clients
- Lead a small team with 3-4 members

June 2018 – September 2019

**Niteco Company - Senior Quality Assurance Engineer**

- Experience in Testing E-commerce website (for both web and mobile platform)
- Experience in CMS system using EPI-Server and Site-Core
- Experience in design Test Plan / Test-cases
- Experience in scripting Java using Selenium framework
- Owner one project, manage everything such as Timeline, Quality Control Plan, QA Weekly Report, Test Strategy, Delivery Scope, Risks / Issues Management, Documents for Clients.
- Apply some testing types in real project such as: Functionality Testing, Non Functional Testing, Acceptance Testing, Usability Testing, Compatibility

- Execute regression testing for every released.
- Perform Ad-hoc testing, smoke test to find out as much as potential issues during the development.
- Use Jira for tracking bugs and manage issues.
- Use Confluence for manage project.
- Use Slack for communicate between QAs Team, Devs Team and Other Teams.
- Experience in working with Asia / Europe clients
- Experience in Agile / Scrum process

September 201 – Present

**NFQ Asia Company - Senior Automation Test Engineer**

- Experience in Testing various domain (for both website and mobile)
- Experience in Database Testing, Unit Test and Intergration Test
- Experience in Java and PHP language
- Experience in build Framework using core Selenium and TestNG
- Experience in using Codeception Framework for develop Test Automation

**ABILITIES**

- Ability to study new technology to apply into real tasks and real projects
- Ability to engage in/understand customers' needs through developing good relationships with them
- Good attention to detail
- Make reasonable observations and judgments
- Ability to manage time and prioritize tasks
- Enthusiast, knowledge-hungry learner, eager to meet challenges and quickly adapt new concepts
- Able to handle workloads and pressure
- Teamwork
- Willing travel for work

**OBJECTIVE:**

A trained, qualified and motivated test analyst with a solid grounding. Seeking for an opportunity to develop further and widen QA testing, business experience and testing skills in a progressive team with a major employer.

**SOFTWARE AND TECHNOLOGIES**

**Programing languages**      **systems**

**Databases**

**Operating systems**

**Mobile Operating**

- Java
- SQL Server
- MySQL
- MyPHP
- Windows 7, 8.Windows  
XP, Mac OS, iOS,  
Android

**Coms & Networks** - Have basic knowledge about CCNA, CCNP

**Packages** - MS Office 2010

**Methodologies & Tools** - Testing Tools: Android Studio, X-code, Jenkins, Postman, SQL Server (TOAD), HP Load-Runner, FileZilla.

- Tracking Tools: Jira, HP Quality Center, Redmine, Trello, Asana, Bugzilla.

- Configuration Management Tools: SVN

- Communication Tools: Slack, Skype

- Design Tools: Google Drive, Invision, Zeplin

## EMPLOYMENT HISTORY

### Amdocs Project - ASTRO OGS (On-Going-Support)

(May 2015 - Apr 2016)

<b>Customer</b>	India and Malaysia
<b>Description</b>	Providing testing for Satellite Television and Radio Operator company with Core product is CRM. The system includes manage customer, network Element, billing, charging.
<b>Team size</b>	100
<b>My position</b>	Quality Control Engineer
<b>My responsibilities</b>	<ul style="list-style-type: none"><li>- Write Test Case</li><li>- Execute the test</li><li>- Verify bugs</li><li>- Report the testing progress to QC Lead</li></ul>
<b>Technologies used</b>	<ul style="list-style-type: none"><li>- Environment &amp; Tools: Window 7, Citrix, SQL Development (TOAD), HP Quality Center, Putty, FileZilla.</li><li>- Platform: Windows</li><li>- Process: V model</li></ul>

### Fossil - Misfit Project (Portfolio and Fossil Q Projects)

(Oct 2016 - May 2018)

<b>Customer</b>	United States
<b>Description</b>	Providing testing for Wearables company with core product are a lot of app on App Store and Google Play (Fossil Q connected, Skagen connected, Kate Spade connected, Armani Exchange connected, CHAPS connected, Diesel connected, DKNY connected, Emporio Armani connected, Marc Jacobs connected, Micheal Kors connected, Michele connected, Relic Connected, Tory Burch connected). The app includes a lot of functions like Tracking Activity, Sleep, Goal, Alarm, Notifications, Second Time Zone...
<b>Team size</b>	300
<b>My position</b>	Quality Assurance Engineer
<b>My responsibilities</b>	<ul style="list-style-type: none"><li>- Write Test Case</li><li>- Execute test case</li><li>- Tracking issues</li><li>- Verify bugs</li><li>- Report the testing progress to QC Lead</li><li>- Manage small team</li></ul>

- Environment & Tools: Jira, Jenkins, Android Studio, X-code, Mac terminal,

**Technologies used**

Postman, Invision, Zeplin, TestRail, Google Drive, Slack, Skype.  
 - Platform: Mac OS  
 - Process: Scrum process

**Frasers Reward Project**

(June 2018 - Present)

<b>Customer</b>	Singapore
<b>Description</b>	Provide testing E-commercial website for Fraser Reward site (including Commercial site, Main site and more than 20 mall sites)
<b>Team size</b>	200
<b>My position</b>	Senior Quality Assurance Engineer
<b>My responsibilities</b>	<ul style="list-style-type: none"> <li>- Take owner main QA of Project</li> <li>- Execute test case</li> <li>- Using Selenium framework for Regression Testing using Java language</li> <li>- Tracking issues</li> <li>- Verify bugs</li> <li>- Manage timeline and process</li> <li>- Meeting with Clients</li> <li>- Report to QA manager</li> </ul>
<b>Technologies used</b>	<ul style="list-style-type: none"> <li>- Environment &amp; Tools: EPI-Server, Site-Core, Jira, Visual Studio, Postman, Invision, Slack, Skype</li> <li>- Platform: Web and mobile (iOS / Android)</li> <li>- Process: Scrum process</li> <li>- Framework: Selenium</li> <li>- Language: Java</li> </ul>

**FREELANCER HISTORY:****Project Name: Sante Scans (France)**

Duration : 2 months  
 Position : Quality Assurance  
 Description : Sante-Scans is a software used in the hospital, can scan the patient code and QR code as well to display patient information quickly. App can use in web platform and also mobile Platform  
 Team size: 6  
 My Responsibilities: Write Test Case, Execute the test, verify bugs, Report the testing progress to QC Lead  
 Technologies used: Environment & Tools: iOS, Android, Web environment, Redmine, Jing, Pixel Perfect, Color-pick, MySQL  
 Work Location : HCMC, Vietnam.

**Project Name: Minh Phu website (Viet Nam)**

Duration: 2 months  
 Position : Quality Assurance  
 Description : Minh Phu website is a noncommercial website, introduce everything about Minh Phu Company like the company profile, how it works, the source of the supply...  
 Team size: 5  
 My Responsibilities: Write Test Case, Execute the test, verify bug, Report the testing progress to QC Lead

Technologies used: Environment & Tools: Web environment, Redmine, Jing, Pixel Perfect, Color-pick, MySQL

Work Location : HCMC, Vietnam

**Project Name: Vinacircles (United States)**

---

Duration: 2 years

Position : Quality Assurance

Description : VinaCircle is a US based app platform created to promote Vietnamese culture, value as well as contemporary Vietnamese life and achievements

Team size: 6

My Responsibilities: Write Test Case, Execute the test, verify bugs, Report the testing progress to PM

Technologies used: Environment & Tools: iOS, Android, Trello, Jing, Slack, and X-mind

Work Location : HCMC, Vietnam

**Project Name: Nightingales (Singapore)**

---

Duration: 3 months

Position : Quality Assurance



Description : Nightingales is a Singapore based app platform created for patients in Singapore can quickly book a doctor to visit to healing them.

Team size: 8

My Responsibilities: Write Test Case, Execute the test, verify bugs, Report the testing progress to PM

Technologies used: Environment & Tools: iOS, Android, Mantis, Jing, and Slack

Work Location : HCMC, Vietnam

