



PHAN THỊ THẢO NGUYÊN

QC Engineer

📅 March 22, 1994

☎ 0348 730 941

📍 Ho Chi Minh, Vietnam

👤 Female

✉ thaonguyenphan000@gmail.com

OBJECTIVE

- To be a good manual Quality Control Engineer, working with business team and analyst requirements.
- Working in professional environment, newest technologies, clear process, clear career path, friendly colleague.

SKILLS

Meeting with end user and analyze requirement	● ● ● ● ●
Define specification and user guide	● ● ● ● ●
Define test plan, test strategy.	● ● ● ● ●
Create User diagram	● ● ● ● ●
Design and create testcase	● ● ● ● ●
Bug management using tracking tool (Jira, OpenProject)	● ● ● ● ●
Web testing, Desktop app testing, Mobile testing	● ● ● ● ●
Database knowledge (SQL server)	● ● ● ● ●
Automation test: basic knowledge Selenium	● ● ● ● ●
Working in an Agile/Scrum development process	● ● ● ● ●
Express ideas clearly and concisely	● ● ● ● ●
Problem solving	● ● ● ● ●
Communication skill	● ● ● ● ●
Attention to details	● ● ● ● ●

EDUCATION

University of Science (ĐH Khoa Học Tự Nhiên TP HCM) (Oct 2012 > Dec 2016)

Bachelor's degree - Major: Information Technology

WORK EXPERIENCE

POPS WORLDWIDE (Aug 2021 > July 2023)

QA Engineer

Main responsibilities:

- Participate in the Scrum project structure (e.g., Attend scrum meetings, plan, and provide estimation).
- Analyze product requirement and clarify if any questions.
- Design test cases with in-depth understanding of requirements and testing techniques
- Perform testing activities from start to delivery of tasks and tracking status of found defects on Jira
- Execute manual testing in Web, Wap, Applications mobile, TV
- Response for product quality from Staging to Release
- Learn new system (CMS, WordPress) to config and prepare testing environment
- Support urgent task provided by leader or manager
- Support request or issue from Business team after release (training business, config CMS.)
- Released product:
 - + <https://pops.vn/>
 - + <https://kids.pops.vn/>
 - + <https://learn.pops.vn/>
 - + <https://pops.vn/shop/>
 - + <https://pops.vn/shop/store/>
 - + Pops app, Pops Kids, Pops Influencer App

KPMG Vietnam (Nov 2019 > Aug 2021)

Solution consultant

Main responsibilities:

- Meeting and Discuss with End User to clarify requirement (End user is internal team Finance, Admin, PPC, Audit, Tax & Legal...).
- Create Software document (function list, specification, wireframe)
- Create testing document (Test Plan, Test Case, Test Data, Test Report).
- Create Project document (Permission matrix, User Guidance, User diagram).
- Execute testing to verify that product work with high quality.



DOMAIN EXPERIENCE

- Entertainment (Pops)
- Ecommerce, Social commerce (KOL/KOC)
- Online Education (Pops Kids Learn)
- Blockchain cryptocurrency
- Lottery
- Booking
- Hackathon
- Recruitment
- Office management tool
- Event management

- Report bug and create test report.

- Work with multiple project at the same time.

Infinity Blockchain Lab (Aug 2018 > October 2019)

QC Engineer

Main responsibilities:

- Receive requirement from client, meeting and discuss with Product Owner, dev team to clarify requirement, give idea to design UI/UX.
- Create Test case base on requirement and discussion.
- Review Test case of other team member.
- Function test, smoke test, regression test, end to end test.
- Report bug and verify bug in Open project tool.
- Report, prepare test document for release.
- Working in an Agile/Scrum development process.

To-solutions Vietnam (Kewpie) (May 2016 > Jul 2018)

QC Engineer

- Understand system business and responsibility for Project quality.
- Support BrSE about system business base on requirement from Japan.
- Execute testing both of User flow and simple Database query in SQL server to compare data .
- Checklist and evident what is tested in a document.
- Report and verify bug in internal tool, Redmine tool

Harvey nash Vietnam (Aug 2015 > Nov 2015)

QC Fresher

- Study requirement from BA.
- Analyst requirement and design, create Test case.
- Execute Testing.
- Report bug in Jira.
- Create test report.

PROJECT INVOLVED

- **Pops Social Commerce** (2022 > 2023)

- **Pops Kids Learn** (2021 > 2022)

- **Pops Kids** (2021 > 2022)

- **Pops App** (2021 > 2022)

- **Quanta lottery** (2018 > 2019)

- **Meeting room booking (KMBA)** (Dec 2019 > 2020)

- **Hackathon platform** (Jan 2020 > March 2020)

- **Travel request** (March 2020 > Up to now)

- **ATS Recruitment** (March 2020 > May 2020)

- **Per-diem** (March 2020 > May 2020)