

Nguyen Hong An

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EDUCATION

❖ **FPT University** Oct 2013 - Oct 2017
Major: Information Assurance

SKILLS

Technical Skills

- Database: MySQL, Microsoft SQL Server.
- Testing: Manual Testing, API testing by Postman, Report Bugs by JIRA, Trello.

Soft Skills

- Can use English fluently.
- Good team working and communication.
- Can study new technology quickly.
- Good at problems solving.

WORK EXPERIENCE

❖ **Golden horse** Nov 2018 - Sep 2020
QC Engineer

- Analyze the Specifications
- Create Q&A to clear Documents.
- Create Testcases and Checklist.
- Execute Testcases, Checklist and report Bugs.
- Transfer new team members.
- Join daily meeting to report to Team Leader.

❖ **TMA Solution** Nov 2017 - Nov 2018
QC Engineer

- Research the Specifications
- Write and execute test case.
- Write test report.
- Provide solutions and suggest new ideas to customer.

PROJECTS

Path Of Exile

(Nov 2018 - Sep 2020)

Customer	Grinding Gear Games
Description	RPG game.
Team size	27 Members: 22 Devs, 5 QCs.
My position	QC Engineer.
My responsibilities	<ul style="list-style-type: none">- Analyze Specification.- Create Q&A.- Create testcase.- Execute testcase.- Create test report.- Give Devs Solutions for bugs.
	<ul style="list-style-type: none">- Tools: Jira, SQL sever, Postman.

Technologies used	- OS: Windows.
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VIRENT HEALTH

(Nov 2017 - Nov 2018)

Customer	US
Description	Provide health services, schedule an appointment for user's, remind the user when it is close to the examination date
Team size	12 Members: 9 Devs, 3Qcs.
My position	QC Engineer.
My responsibilities	<ul style="list-style-type: none"> - Analyze customer REQs - Responsible for feature, and system testing. - Create Test Cases, Checklist. - Execute Test Cases, Checklist. - Raise bugs and work with Dev to resolve/verify bugs.
Technologies used	<ul style="list-style-type: none"> - Tools: Jira. - Browsers: IE, Firefox, Chrome, Edge. - OS: Windows.

CERTIFICATIONS

- TOEIC Certification – Score 730.

Feb 2017