

JENNY LYNE N. PINEDA

+63 917 189 5361/ JENNYLYNE.PINEDA@GMAIL.COM

SENIOR TEST ENGINEER · CTFL · CAEFL · CMT · Scrum Master

❖ **FUNCTIONAL · AUTOMATION · MOBILE TESTING** ❖

Jen Pineda is a Senior Test Engineer with over 7 years testing experience in functional and technical areas, 3 years of which have been as an automation tester in medium sized teams where regression test scripts were developed and updated for post-release use.

Jen is hardworking and flexible in her approach to work. In addition to receiving commendations and awards on every project she has been assigned to, Jen gained 5 professional testing trainings and testing certifications over the past two years. Jen is a good communicator and has extensive experience collaborating and working in a distributed environment. DevOps and development work were done in the initial days of her career which has enabled her to perform technical testing at ease.

❖ **TECHNOLOGY SKILLS SUMMARY**

TESTING LEVELS & TYPES: functional, automation, system, integration, API, migration, E2E, regression, backend, usability

COMPETENCIES: mobile testing, web & desktop apps testing, test automation, test planning, test design & execution, milestone reporting, defect management, analytics, basic shell scripting

TEST TOOLS / SYSTEM KNOWLEDGE: Selenium, Eclipse, IntelliJ, IBM Rational Functional Tester, SOAPUI, Postman, Charles, Swagger, SAP Business Objects, Informatica PowerCenter, Informatica RulePoint, BurpSuite, PuTTY, FTP, Amazon Web Services (AWS), Appium, Google Analytics, Google Firebase, Oracle CCB, Oracle RMS, Oracle RPM, Jenkins, Git

DATABASE: MySQL, PostgreSQL, SQL Server, Oracle SQL Developer, Squirrel SQL

DEFECT MANAGEMENT TOOLS: JIRA, HP Quality Center, HP Application Lifecycle Management, Mantis, Zephyr

LANGUAGES / FRAMEWORKS: SQL, Java, HTML, XML, JSON, Gherkin, Cucumber, Karate, Ruby, Python

DOMAINS: Retail, Aviation, Insurance, Tolling, Education, Law Enforcement

METHODOLOGIES: Agile, Waterfall, V-Model, Iteration

❖ **PROFESSIONAL EXPERIENCE**

LEXISNEXIS RISK SOLUTIONS [REED ELSEVIER SHARED SERVICES (PHILIPPINES) INC.]

UP AyalaLand Technohub, Diliman, Quezon City, Philippines
July 2019 to Present

Current Project: Quality Test Engineer III

Project Confidential – Rules

July 2019 to Present

- Verified and tested changes or new product implementations as specified by a customer or as driven by adding a new service, product or other offerings
- Testing includes various decisioning rules to verify functionality and/or if they meet the customers business needs; includes validation of product and client order & results using different file formats (XML, RiskXML, and EDITS format or flat files) for but not limited to functional, integration, API and end-to-end testing
- Validated test results for nightly regression which includes root cause analysis and resolution for failures
- Worked closely with business and SME onshore counterparts (US) via scheduled and on-demand conference calls
- Ongoing tasks as part of CI is developing an automation script (BDD) using Karate framework for post-release use (i.e. for smoke testing, nightly regression)

PLANIT TEST MANAGEMENT SOLUTIONS PTY. LTD. [PLANIT SOFTWARE TESTING]

Melbourne, Victoria, Australia
July 2017 to June 2019

Third Project: Senior Test Engineer

Client Confidential – Retail
December 2018 to June 2019

- Tested the new version of the retail sales report which caters transactions made over the eBay website
- Tested the integration on 4 different systems in order to produce the audit retail reports
- Tested different reports produced by different batch jobs – discrepancy, sales and exception reports
- Tested the end-to-end process from placing an order on the website to verifying the actual report produced
- Tested the new catalogue promotions application and its integration towards 2 different applications that will lessen time required for promotion updates to take effect in production from 2 days to almost real-time

Second Project: Senior Test Engineer / Mobile Tester

Client Confidential – Tolling
February 2018 to November 2018

- Worked closely with Developers, Business Analyst and Product Owners in an Agile environment to deliver working product every 2 weeks (sprint)
- Participated in daily stand-up, walkthroughs, grooming sessions,
- Tested iOS and Android account management mobile application on actual mobile devices running different specifications and operating systems
- Tested the migration existing customers to the new mobile application
- Tested the end-to-end notification process
- Tested the dynamic configuration files and data configuration setup on Amazon Web Services
- Tested all enhancements stories that came from the backlog
- Tracked and logged bugs (including requirements) in JIRA
- Tested API of both iOS and Android application using Charles and Postman
- Ran automation test suite for regression testing written in Selenium and Groovy using IntelliJ and Appium w
- Awarded as “nocturnal tester” – the only testing resource across all digital projects in client site

First Project: Senior Test Analyst

Client Confidential – Insurance
August 2017 to December 2017

- Tested the integration of hospital to transport accident commission using SoapUI and online form
- Tested the integration of commission company to ambulance sector upon triggering hospital data using API
- Validated backend data recorded in database using Squirrel SQL
- Validated if hospital and ambulance data received is for the correct patient
- Validated correct generation of claim numbers for commission claims
- Validated correct generation of email for officers who will lodge the claim on commission's internal tool
- Validated correct generation of email for hospital as the receipt of the claims lodgement
- Set up automated monitoring of nightly batch process to check if it picks up the correct clients needing Patient Care Record from ambulance
- Awarded for client representation during third-party requirements clarification meeting

LEXISNEXIS RISK SOLUTIONS [REED ELSEVIER SHARED SERVICES (PHILIPPINES) INC.]

UP AyalaLand Technohub, Diliman, Quezon City, Philippines
September 2015 to June 2017

Second Project: Software Quality Analyst I

Project Confidential – Law Enforcement
June 2016 to June 2017

- Supported the weekly sprint of 5 law enforcement products including its integration and migration across different internal products being developed by the company
- Handled and tested change requests, enhancements and related roadmap products tracked via Confluence
- Automated reporting tool using Selenium (Java) using an excel-driven framework for regression testing
- Developed test plan and test data for system, system integration, regression and security testing
- Supported migration of an application to a new server and performed regression testing on all impacted modules

- Awarded as Top Performer in Q3 2016 Rewards and Recognitions Program
- Awarded as Top Performer in Q1 2017 Rewards and Recognitions Program
- Received special awards for automation contribution and peer automation training initiative (Selenium)

First Project: Software Quality Analyst I

Project Confidential – Pricing and Contracts

September 2015 to June 2016

- Supported monthly release of pricing and contracts web tool that calculates feature rates, discounts, and terms of pricing of different insurance products
- Validated and tested new product features, rates and discounts using boundary value analysis and equivalence partitioning and end-to-end approval process
- Attended and contributed to bi-weekly touch base meetings with teammates, team leads and business units
- Awarded as Top Performer in Q1 Rewards and Recognitions Program

ACCENTURE, INC.

Eastwood Cyberpark, Brgy. Bagumbayan, Quezon City, Philippines

July 2012 to September 2015

Second Project: Software Automation Tester / Systems Developer

Client Confidential – Aviation

March 2014 to September 2015

- Spearheaded all testing activities supporting Philippines and Singapore teams for both functional and automated testing. Teams were comprised of 14 developers working on user interface, ETL and reports.
- Performed functional, confirmation and regression testing every sprint on a customer experience management application for an airline company
- Automated regression scripts for at least 20 UI screens in Java language using IBM Rational Functional Tester
- Developed ETL workflows using Informatica PowerCenter
- Developed reports using SAP BusinessObjects and Information Design Tool
- Promoted from Software Engineer to Senior Software Engineer

First Project: Software Quality Assurance Tester

Client Confidential – Retail

July 2012 to March 2014

- Tested functionalities of multiple retail products for handling end-to-end retail transactions such as ordering, receiving, shipping, warehousing, and returns
- Performed localisation testing for applications in Spanish, Japanese, Chinese and French languages – worked closely with translators to guarantee proper translations are provided on all screen fields
- Performed smoke testing upon deployment to test environment before the actual testing phase
- Developed test plan and test data for system, system integration and regression testing
- Assigned to be a support resource when users perform beta testing
- Promoted from Associate Engineer to Software Engineer level

❖ EDUCATION & CREDENTIALS

2019 – ASTQB Mobile Tester (Australia)

2019 – ISTQB Certified Tester Advanced Level – Test Analyst (ATA) – certification exam pending

2018 – iSQI Scrum Master Pro (Australia)

2017 – iSQI Certified Agile Essentials Foundation Level (CAE-FL // Australia)

2017 – iSQI Certified Agile Essentials Trainer (Australia)

2017 – ISTQB Certified Tester Foundation Level (CTFL // Australia)

2012 – Bachelor of Science in Computer Science (University of Santo Tomas // Philippines)

❖ CHARACTER REFERENCES

Jocelyn Foo

HUMAN RESOURCES · Planit Software Testing (Australia)

<Contact details available upon request>

Sandra Sanchez

TEST MANAGER · Willis Towers Watsons (Philippines)

<Contact details available upon request>