






Nguyễn Kiều Hạnh Dung


QA/QC Engineer


PROFILE

 03/12/2000

 0372488462

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 District Tan Phu, HCM City

 <https://github.com/Dung312>

OBJECTIVE

Experienced QA Engineer with nearly 3 years in software testing, skilled strongly in manual and basic automated testing. Seeking to leverage my expertise in test development and defect identification to contribute to a dynamic team and ensure high-quality software delivery.

SOFT SKILLS

Communication

Attention to detail

Time management

Team Collaboration

Defect Identification and Reporting

EDUCATION

2018 - 2021

University of Economics Ho Chi Minh City

Major: Business Information technology

GPA: 8.05/10

WORK EXPERIENCE

November 2021 - Present

QC Engineer

Devbase

- Analysis of requirements, design, preparing a query list based on those requirements.
- Developed and executed comprehensive test cases, test scenarios for web and mobile applications, ensuring thorough coverage of functional and non-functional requirements.
- Conducted manual testing, identifying and documenting defects in a clear and detailed manner.
- Utilized Playwright framework to create and maintain automated test scripts, using for regression testing.
- Collaborated with cross-functional teams including developers, product managers, and designers to ensure alignment on quality standards and project requirements.
- Performed root cause analysis of defects and worked with developers to resolve issues promptly.
- Participated in daily scrum meeting, sprint planning, estimation, and review processes.
- Engaged in continuous learning and development to stay current with industry trends and advancements in testing tools and methodologies.
- Provide feedback and recommendations to developers on software usability and functionality.
- Creating listing improvements, if any.
- Utilizing Postman/Swagger to support the testing process.

May 2021 - October 2021

QC Engineer

Speranza

- Review and analyze the specifications/requirements.
- Executing and creating test cases based on functional, technical, and usability requirements.

Analytical Skills



English



TECHNICAL SKILLS

• Programming Languages:

Typescript

• Automation Testing Framework:

Playwright

• API Testing Tools:

Swagger, Postman

• Defect Tracking & Test Case Management Tools:

Jira/Xray

- Coordinating with the Developers team during testing activities .
- Creating detailed reports and listing improvements.
- Report, track, and monitor defects on the defect tracking system (Open Project).
- API Testing using Postman.

CERTIFICATIONS

ISTQB Foundation Certification - ISTQB®

15/08/2023

API Test Certification - WeTest Academy

30/12/2022

Automation Test Certification - FPT Software Academy

04/2022

Figma UI Design Certification - Keyframe Academy

01/04/2021

REFERENCES

Hoai Pham

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