

NGUYEN THANH DONG  
**CURRICULUM VITAE**

**CONTACT DETAILS**

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**PROFILE AND BACKGROUND**

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I am a highly motivated professional engineer, with a passion for finding elegant yet practical solutions to challenging problems. My strong background in Cloud Architect, System and Cyber Security as well as considerable practical experience in this fields has led me to specialize in areas such engineering and technical consulting.

**EDUCATION**

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**University of Wollongong** - Wollongong, NSW, Australia, 2013

MRes, Information Technology

Achievements: 3 month scholarship for HDR students

**Hanoi University of Science and Technology** - Hanoi, Vietnam, 2006

BEng, Electronics and Telecommunications

**Nong cong I High school** - Thanh Hoa, Vietnam, 2001

Achievement: Provincial encouragement prize for math, and Provincial second prize for chemistry, 2001

**EMPLOYMENT HISTORY**

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**Senior DevOps Engineer, JAVAC TECHNOLOGY, 2019**

I am with the team are in charge of building up a platform using CloudFormation which help customer with their Website hosting. The purpose is to support web developers with No-AWS-Background to leverage AWS infrastructure for Dev/Test, or Production Environment.

### **Head of Solutions Cyber and Cloud Services, RenovaCloud, Hanoi Vietnam, 2017 to 2019**

RenovaCloud was established with the aim of delivering Cloud-based solutions and services to customers including but not limited to AWS Services and Cyber Solutions. I was mainly in charge of consulting, architecting, implementation, technical support and DevOps. We have been cooperating with big vendors from Israel and worldwide such as SpotInst, CloudEndure, New Relic... to provide cost optimization, migration, and monitoring services to customers.

### **Technical Manager, NPCore, Hanoi Vietnam, 2014 to 2017**

NPCore, an Information Security Firm and is expanding its business to South East Asia. I was responsible for managing a team of engineers in Hanoi office. My main responsibilities included but not limited to technical support as well as implementation. I am also involved in developing market and supporting customers in Asia countries including Vietnam, Indonesia, Malaysia, Singapore, Taiwan, and Japan.

### **IT Support Engineer, Tek-Experts, Hanoi, Vietnam, 2013- 2014**

We are mainly responsible for the smooth running of HP Software Products including HP Operation Orchestration, HP Server Automation, HP Cloud Service Automation and ensuring users get maximum benefits from them. We support customers in different countries: China, Malaysia, Japan, India, Australia, France, USA, Canada via Email, Phone, Webex, Virtual Room, Lync. Typical work activities vary depending on customers' needs such as:

- Giving customers instant support when they are encountering technical problems with respect to our products. We have to make sure that solutions, or recommendations are delivered to customers in a timely manner.
- Providing information, and knowledge about our products to customers and giving instant answers to technical questions, just to name a few.

### **ICT Researcher, ICT Research Institute, University of Wollongong, NSW Australia, 2011-2013**

My job was to explore state of the art networked rendering, or in other words, moving the rendering of complex graphics data into a cloud system. Some outcomes of my work are summarized as follows:

- Tradeoffs of conventional approaches were studied and addressed in order to realize some of the benefits of cloud computing for three dimensional networked graphics.
- A networked rendering paradigm based on my proposed pipeline-splitting method was introduced to facilitate a remote-rendering system with the aim of partitioning the rendering workload between the client and server.

- I also proposed a visibility streaming method for networked applications to reduce the transmission capacity required. One of the main advantages of the proposed methods is that it is easy to scale up at the server side by distributing the workload to be handled in different machines, leading to a significant improvement at the server side in terms of performance.

### **System Engineer, Hyperlogy JSC, Hanoi, Vietnam, 2009 – 2010**

My jobs involved system integration and implementation. I was also responsible for supporting customers if it is needed. The following summarized some of my work:

- Provided guidance for the design of network systems.
- Taken part in implementing IT systems including Emails, Firewall, Storage that was technically sound and in accordance to the need of clients.
- Provided support for network services across multiple networks and data centers.
- Managed the expansion of storage and network in the production environment.
- Provided training and technical guidance for end-users and administrators
- Experimented new IT solutions in terms of software and hardware

### **ICT Consultant, Information and Communication consultant center, National Institute of Information and Communication Strategy, Ministry of Information and Communication, Hanoi, Vietnam, 2006 - 2009**

Coordinated with colleagues and clients from diverse locations in Vietnam including Lam Dong, Yen Bai, Quang Ninh, Lai Chau, Thai Nguyen and Hai Phong to set up ICT master plans.

## **CERTIFICATIONS**

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- Toefl iBT (84/120)
- Microsoft Certified Systems Administrator (MCSA)
- Linux Professional Institute Certified (LPIC-1)
- Novell Certified Linux Administrator (CLA)
- SUSE Certified Linux Administrator
- AWS Certified Solutions Architect – Associate
- AWS Certified SysOps Administrator – Associate
- AWS Certified Solutions Architect – Professional