



CONTACT INFORMATION

- ❖ Full name : Nguyen Thi Suong
- ❖ Address : 57 Building, 11 street, Ben Luc dist, Long An Province, Viet Nam.
- ❖ Mobile : +84 797 337 978
- ❖ Email : suongqc1984@gmail.com
- ❖ Date of birth: 05/05/1984
- ❖ Marital status: Married
- ❖ Qualifications: Da Nang Polytechnic University

SUMMARY

- ❖ Software Testing Engineer with +10 years of experience of manual and automation testing on web and mobile apps
- ❖ Performed Functional, Integration, Regression, Usability, GUI testing
- ❖ Experienced in creating and running Test Plan, Test Scenario, Test Cases
- ❖ Report software defects using several Defect Tracking System
- ❖ Experienced in analyzing and reviewing functional requirement and specifications
- ❖ Good understanding of all phases of software development life cycle
- ❖ Good knowledge in Agile/Scrum software development process
- ❖ Good organization and communication skills
- ❖ Good understanding of business issues
- ❖ Have +3 years experience in working remotely and work in PST timezone for communication

TECHNICAL SKILLS

- ❖ **Software testing**
 - Google docs, Excel, TestLink, Testrail, Runscope, Postman

- Bug report tools: Asana, Jira, LICCap, lonelyscreen, QuickSupport, TeamViewer
- Automation: Python, Selenium, Sikuli, Katalon

❖ **Software development**

- Programming language: C, Java
- Database: MS SQL
- Source Management: SVN

WORK EXPERIENCE

❖ **From 06/2016 to Now: I have been working at VSee company**

<https://vsee.com/>

Position: Leader of QA manual team

Main project description: VSee Telehealth Clinic is an application that allow providers and their patients to create the available slots, create appointments , start appointments and walk-in visit directly on both web and mobile apps

Responsibilities:

- Lead and mentor QA engineers (4 team members) remotely
- Act as key point of contact for all QA aspects of release, providing QA services and coordinating QA resources
- Take active part in planning projects, analyzing, reviewing requirements with project managers and designers
- Review & execute QA test cases on both web and mobile apps
- Work on automation test cases for new features , running and follow automation result
- Work with support team for issues from customers, reproducing bugs

❖ **From 02/2015 to 05/2016: I worked at Seamiq company**

Position: Senior Software Testing Engineer

Responsibilities:

- Execute Manual testing on web application and iOS
- Creating Test Plan, Test Cases and implement test
- Investigate and resolve issues from client
- Work on multiple projects with different requirements

❖ **From 10/2011 to 01/2015: I worked at LogiGear company**

<https://www.logigear.com/>

Position: Senior Software Testing Engineer

Main project description: TestArchitect tool is an integrated test automation platform that focuses on scaling up test automation coverage & productivity

Responsibilities:

- Execute manual testing and automation testing on web application and iOS
- Creating Test Plan, Test Cases, Test Script and implement test by using Test Architect tool
- Communicate directly with team and customers about issues
- Training basic testing knowledge for Junior members, manage a group in team as leader role

❖ **From 09/2009 to 09/2011: I worked at Gameloft company**

<https://www.gameloft-sea.com/>

Position : Java Programmer

Responsibilities:

- Update and add more functions for games such as Diamond Twister, Brain Challenges, Uno, Midnight Bowling, ...by Java language
- Researching the existing source code and fixing bugs

❖ **From 08/2007 to 08/2009: I worked at HHS company in Japan**

Position: Junior Programmer

Responsibilities:

- Update feature and maintenance by C, visual basic languages
- Communicate directly with customer and fixing bugs
- Learning Japanese and Japanese cultural

❖ **From 04/2007 to 07/2007: I took part in programming project of data management department of information technology as graduation thesis by C# language**

Position: member

Responsibilities:

- Creating forms to manage students, teachers (information, schedules, subjects, ...) and department
- Allow users to create, edit, delete and report data

ADDITIONAL INFORMATION

- ❖ Creative, analytical thinking, diligent, logical thinking, have a sense of responsibility and teamwork spirit.
- ❖ Working with high pressure capability.
- ❖ I assure that will not disappoint and the trust of leadership.

HOBBIES

- ❖ Reading books, listening music, playing badminton, travelling and shopping
- ❖ I like statement “You can’t just ask customers what they want and then try to give that to them. By the time you get it built, they’ll want something new” from Steve Jobs