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# John O. Donald

Tay Ho, Hanoi | +841638431564 | donaldmillo2012@gmail.com

## Objective

To get a position as a Senior Android developer in this company where my skills will be put in to good use and my intellectual knowledge challenged as I am a hardworking person, when challenged while remaining totally calm and incontrol while solving problems.

## Education

### GREENWICH UNIVERSITY

- Software Engineering - (FirstClass)
- Related coursework: Management System (Android & Desktop)

### NIIT

- Higher Diploma in Software Engineering
- Related coursework :Management System

## Skills & Abilities

### KNOWLEDGE

Java, J2EE, Git, Android, Automated testing (JUnit, espresso), JavaScript – [angular.js,node.js, React.js], Linux, MongoDB, SQL, MySql, Oracle, MVC, MVP or MVVM.

### PROBLEM SOLVER

I get the job done.Work excellent with other members of the team. Excellent inanalyzing and coming up with solutions that work.

### DEDICATED AND HARDWORKING

I am highly dedicated to what I do. I am hardworking and punctual and tend to push my self to the limit to get the job done with no excuses.

## About Me

I have good leadership skills and the ability to influence people. Strong qualities I have is self-awareness, empathy, emotional ability, enthusiasm, charisma, adaptability and considerate.

As someone who has team spirit and sense of responsibility, working well with the team and always set the highest goals and fulfill assigned duties. Ability to work in a team, working dependently and under pressure and having ananalytical mindset to focus on finding mobile app vulnerabilities, ready for hire.

## Experience [Hanoi, Vietnam]

### HOTTAB [PRODUCT COMPANY] - GIANG VO, HANOI

#### PERSONALORDERING SYSTEM POS - PRIVATE APP RELEASE

- The App functions mainly as Cashier station and Ordering stations which are connected to their Cashier station. Many to One.
  - WiFi direct for kitchen printers.
  - Kiosk mode for Samsung tablets
  - Retrofit several domains with different
  - Glide for item image loading
  - Weekly report for scrum meeting
  - The project uses MVVM framework all through
  - Provided dedicated support and timely is sere solution to clients following successful app launch.
  - Unit testing using espresso
  - Tested applications prior to final review to ensure that all issues were resolved.
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## CODELOVERS [OUT-SOURCING COMPANY] - DING CONG

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### TOGETHER APP - NOT PUBLISHED (COMPANY CONCERN)

- Together is a Chatting application, where user can create profiles, connect with other profile and send instant messaging using Fire-base Cloud Messaging.
- Involved in all aspects of the Android app life-cycle from research and planning through deployment and post-launch support.
- Implemented MVP framework.
- Firebase api for back-end database
- Unit Testing

### NORINA APP - PUBLISHED:

[HTTPS://PLAY.GOOGLE.COM/STORE/APPS/DETAILS?ID=JP.CO.ZEROTOONE.NORINA](https://play.google.com/store/apps/details?id=JP.CO.ZEROTOONE.NORINA)

- A Japanese Taxi app
- Restructure App from basic MVC to MVP
- Researched and developed Geographical-based like Grab using google-map api for locating passengers.
- Implemented push notification for progress update for both drivers and passengers.
- Finding app vulnerabilities to ensure app security. Clients request.

## Experience [Cape Town, South Africa]

### Junior Business Analyst

Responsible for the Mobile meeting room technology such as the Demo cellphones which allow us and the stakeholders to test the Mobile application. Assigned by Business Analyst.

Responsible for converting the Business Required Specifications into User story on multiple projects, example Old Mutual Namibia. The purpose of the User story is to simplify the BRS into sprints which any stakeholder will be able to understand. The multiple projects we work on I have displayed it in our Mobile meeting room wall using vinyl tape and for each project there will be a list of User story in chronological order. This User story falls part of an Agile Methodology, quick way of doing things because of multiple projects worldwide. Assigned by the Senior I.T Manager.

We had 10-15 minute scrum meetings every day which addresses the following:

- A) What have you completed since the last meeting?
- B) What do you plan to complete by the next meeting?
- C) What is getting in your way?

Responsible for test pack assigned by Senior Business Analyst, Copy deck that enabled me to check grammar and punctuation of the App and Test pack to ensure that the functionality of the App working.

Worked on a collaboration platform called Trello which allow me to communicate with our I.T vendor and see if the bugs were corrected. Any bugs I found when testing in the Beta stage app I will screen shot it or write a report then e-mail it to our I.T vendor, I will then do quality assurance testing to ensure that the bug has been fixed by testing the app again assigned by the Senior I.T Manager.

Developed test cases such as the test pack and copy deck then approved by the Senior Business Analyst, the mobile team will then test the Mobile application. Assigned by the Senior I.T Manager.

Emergency services are an applet within our Old Mutual Mobile application. It enables clients to contact their nearest police station. The task I have carried out was contacting approximately 1000 Police stations within South Africa confirming that their contact details are correct in lieu of providing an enhanced customer experience. This piece of work is quite important as customers would use it in an emergency situation. Assigned by the Demand Manager.

## Project Manager

Responsible for monitoring the department assets by extracting information from the intranet Billing Register and comparing with real time information by walking the floor and requesting each employee cost center number within Customer Engagement Department divided into 3 segments Analytics, Data & Aggregation and Mobile Solutions which lead to reduction of cost by correcting the cost center numbers and updating it on the Billing Register (Asset Management). Assigned by Office Programmed Manager/Line Manager.

Drafted M.S Project sheet on my 6 month internship, broken up into identifiable work activities (deliverables) and completion date of each activity (milestones) assigned by the Senior Project Manager. Drafted invoice and then approved by Operational Manager that allow our internal stakeholders to hire the Mobile meeting room.

Drafted change request form approved by the Operational Manager if the change request is less than 8 hours of work then will be added to the Technical plan if the change request is more than 8 hours of work then will be added to the Demand schedule, the change request will go through the entire life cycle, causes of this can be change in scope or bugs which can have a negative impact on the project because of overspending on Project.

Project Administration – Drafted a Minute template and then approved by the Project Administrator, responsible for the weekly Mobile Solutions team, Senior I.T Manager and Senior Project Manager weekly minutes. Updated the minutes on SharePoint which allowed the Mobile Solution team to review the minutes and prepare for the upcoming meeting.

Responsible for seeking 3 best quotations then approved the quotation by the Line Manager then send the vendor application form if the vendor not on our database. I will update the vendor application on Iprocurement founded on Oracle which will then be approved by Line Manager, Business Lead Manager and then General Manager. I will then take the hard copy to the Line Manager, Business Lead Manager and General Manager to be signed then hand delivered to the Finance Department which will do the final process of the payment to the vendor. Communicate and follow up regularly with the payment of invoices to the Finance Department.

Responsible for paying 1.3 Million Rand to our I.T vendor, 13 resources which are responsible for the actual coding and binary of the Mobile application. This process is similar to above bullet point.

Responsible for IExpense claims which was direct cost such as Mobile devices paid by our team members and reimbursing them.

Verifying international teleconference calling details with various in-Africa countries (stake holders) within Old Mutual. Drafting a snag list which was used to identify the outstanding activities needed to be done in-order to complete the new mobile meeting room.

Editing letters that need to be hand delivered to Executive stakeholders who were unable to attend a mobile conference held early January.

Responsible for requesting I.T services and desktop services via snow request. Ad-hoc task. Assisting on the Old Mutual Two Oceans App – I have volunteered to assist with the Staff activation for this app by demoing the App functionality to staff members. Participated in web editing. Saving of images/screenshots in the correct folder on our website which allow our clients guidance on navigating our mobile application assigned by the Communication Manager.

Market Research assigned by General Manager. Created a Market survey to what extent will individuals that not our clients download Old Mutual Application based on their interest.

## Achievement

Developed high-quality and robust product.e.g.HotTabPOSV1&v2.

Won second-place prize in IT competition-province level.

Four(4+) years' experience in Android app development, with working experience letter from both company, with apps on playstore. Available on request

Worked with both start-ups and out-sourcing companies

## REFERENCES

1. Ms A Du toit Optometrist/Manager  
EyeQ Lab, Waterfront branch 021 418 1141
2. Irshaad Desai  
Cape Peninsula University of Technology 0835861935  
Head of Tutor center
3. Denise Cupido  
Senior Office Programmed Manager Line Manager  
Old Mutual Head Office, Pinelands Customer Engagement Department 021 509 7702  
02 February 2015 – 17 July 2015  
Old Mutual  
Call Centre Agent  
Confirm and update client details Attend meetings, product knowledge Handle complaints, meet targets  
100 percent compliance
4. Rodger Solomon's  
Manager of Stakeholder unit Line Manager  
City of Cape town  
Organizational Performance Management Department 021 400 3131
5. Chad Voskey  
Chairperson of Crawford Youth Club Crawford  
0721337001