

# Hoang Vo - Product Owner

Being the *Head of Operations* has built me the skills to manage multiple teams in order to delivery creative and innovative products. On top of that, strong communication with POs, Stakeholders, Business is my other good skill.

Being the *Product Owner/ Scrum Master* of (i) *iOS* and *Android* teams enriches my UI, UX and technical knowledge in mobile applications; (ii) *Back-End* (Java) team updates me the large scale of system; (iii) web team enriches my experiences in *Web* applications. All teams are in form of Scrum.

The experiences of *Developer* combines with *management/ leading* skills, plus the knowledge of *02 bachelor degrees* (Information Technology & Business Administration) from 02 universities make me flexible in managing/ leading the products/ projects. Working on Agile projects for *Switzerland/ Europe mobile bank applications* plus the security experience of *Security Officer (PCI DSS)* brought me many advantages in Agile *Fintech* projects.

## EXPERIENCES

### Smartdev [SD], Da Nang - Vietnam — *Head of Operations*

MARCH 2015 - PRESENT

Making the decisions at the high level of management of company. A member in the board of management team to manage and operate company. Working closely with other POs, Stakeholders, Business to manage the status, direction, vision of product/ project.

### Smartdev [SD], Da Nang - Vietnam — *Agile Product Owner*

MARCH 2015 - PRESENT

Figuring out the best solution of business, the workflow of the application is very important for the customer and team also. More than that, managing the backlog, prioritizing the user stories to meet the vision of project are the keys. However, communicating with customer, solving issues in project/ team and motivating team members are essential.

### Smartdev [SD], Da Nang - Vietnam — *Security Officer*

MARCH 2015 - PRESENT

The owner of the security processes; auditing the procedures and policies of company to match with the requirements of PCI DSS (Payment Card Industry Data Security Standard). Successful onsite PCI DSS audits in Switzerland during last 03 years is a compliment.

### Harvey Nash [HvN], Ho Chi Minh - Vietnam — *Project Manager*

NOVEMBER 2014 - MARCH 2015

Completing the projects in the limited timeline with the constraints of resource and process.

### Axon Active [AA], Da Nang - Vietnam — *Scrum Master*

OCTOBER 2011 - NOVEMBER 2014

I take the Scrum Master role to make sure that we are in the form of Scrum

## PERSONAL INFO

- ❑ Name: Võ Tấn Hoàng (Mr.)
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## SKILLS

- ❑ Agile Project Management.
- ❑ Planning.
- ❑ Risk management.
- ❑ Scrum Master.
- ❑ Team leading.
- ❑ Communication and negotiation.
- ❑ Requirement analysis.
- ❑ Back-end (Java).
- ❑ Front-end: native/ hybrid iOS, Android; responsive web.
- ❑ Auto/ manual testing.
- ❑ Bank mobile applications.
- ❑ PCI DSS (Payment Card Industry Data Security Standard) processes and auditing.
- ❑ Application security.
- ❑ Self on-site business trips to Europe.

## AWARDS

- ❑ PCI DSS compliance - successful onsite PCI DSS audits in Switzerland during last 03 years for a Swiss company.

team; everyone in team understands the Scrum methodology but need to adjust the Scrum to adapt to the reality. Beside that I also take Team leader role to lead members work well in a team, encourage and develop all together. Beyond these roles, I build a strong team and develop stable products.

### **Viettel Telecom [VT], Ha Noi & Da Nang - Vietnam — Sale**

JUNE 2011 - SEPTEMBER 2011

Develop the plan, supervise the progress and sell to reach the sale target.

### **Softech [ST], Da Nang - Vietnam — Developer**

JULY 2006 - MAY 2011

From junior software developer after university at the beginning to become a key member in many major projects.

## **EDUCATIONS**

### **DANANG UNIVERSITY OF ECONOMICS, Da Nang, Viet Nam**

2010

Bachelor of Business Administration.

### **DUY TAN UNIVERSITY, Da Nang, Viet Nam**

2006

Bachelor's Degree in Information Technology.

## **OTHER INFORMATION**

*Available upon request*

## **LANGUAGES**

- ☐ Vietnamese.
- ☐ English.

## **Hobbies & Interests**

- ☐ Travelling.
- ☐ Listening to music.
- ☐ Reading scientific news.