



## Minh Truong (1985)

☎ 0937591972

✉ [truongkimminh@gmail.com](mailto:truongkimminh@gmail.com)

🏠 40/21 Tran Quang Dieu Street, D3, HCMC

### PROFILE

*Strong experience in multi business domain including: E-commerce, Insurance, OTT Video Streaming Services, ERP, Warehouse / Inventory, Banking, Survey, Marketing, Social Network, SEO*

*Dynamic and committed to continue gaining knowledge of the latest technology*

*Ambitious, Careful, Fairness, Self motivated and Never Stop Learning*

*Hobbies: Sport, Travel, Music & Reading*

### QUALIFICATION

HP Quick Test Pro

HP Loadrunner

ISTQB – CTFL

Degree Computer Science: Lotus

Associate Degree Computer Science: ITIN (**FRANCE**)

### SKILL

**Management** : Project, Team, Task, Timeline, Process

**Programming Language** : C# (OOP & Design Pattern: Singleton, Observer, Command, Decoration), Python, Java, Javascript, JQuery, HTML/CSS, TypeScript, ionic, nodejs

**Software Testing** : ISTQB (Web, Mobile, TV), Automation Test (TestComplete, Selenium/ Appium/ RobotFramework, AutoIT), Load Test (JMeter, Visual Studio), API Test (Postman), Penetration Test, NUnit

**DBMS** : MSSQL, MySQL, NoSQL (Mongo & Firebase)

**Others** : CI/CD (Jenkins), Git, GitHubAction, Jira, Confluence, TestRail, Coda, Docker, Unity

### WORK EXPERIENCE

**VieON (2020 - present)**

**Product Manager & Scrum Master & QA/QC Manager**

*I managed a team (over 20 headcount) for Top 1 Streaming Service in Vietnam with over 10 million active users, built a team from scratch, defined the whole working process, made High Quality products before launching.*

*I worked as Product Manager to define user flows to increase best user experience, based on analytics data metrics. As Scrum Master, I also worked closely with the Development team to make sure everything is on track. Manage release plan to make sure it doesn't block user experiences.*

*As QA/QC Manager, make sure we clear requirements and ensure the Quality of products on time. Work closely with stakeholders, other teams: Sales, Marketing, Content, CS, Ads, Accountant to gather requirements. Integration testing with third party services such as K+ , QNET/ HBO Go/ Disney, Payment gateway (Zalopay, TPBank, Momo ..)*

*Support Automation test team to perform automate test for Video on all platforms Web, Mobile (iOS, iPad, Android, tablet), SmartTV & AndroidTV*

*Hands-on develop tool to Monitor payment system, Dashboard to control tasks from teammates.*

*Capable of completing new tasks nicely as well as finding problems of the existing solutions in short deadline*

**Aswhite (AUS) (2017-2020)**

**QC Manager & Leader**

- Manage a QC department (15 members) for products Insurance
- Control product quality and Delivery as planning
- Daily review status for all products and assigned tasks for members
- Apply Software Testing Process for QC department (Agile)
- Daily, Weekly & Monthly report the project status to AU client, discuss project issues and propose solutions to solve it.
- Resource planning, review workload for each project / team member
- Connect QC manual team & QC Automation team to work closely and delivery good results
- Training QC Department about ISTQB, Automation and Performance Testing...
- Define career path and objectives for team members
- Build Test cases management system and manage test cases by planning

- *Apply CI/CD (Jenkins) to run Automation test daily & weekly & parallel*
- *Work closely with Automation team to build Test Architect using Robot Framework and integrate with TestRail system*
- *Recruit & Interview new QC resources for new projects and evaluate performance*

#### **DiCentral (US) (2012-2017)**

Leader

- *Estimate & plan on resource, time, quality, risk for several projects EDI, ERP, SupplyChain, Warehouse.*
- *Tracking action plan & report the project status to managers.*
- *Manage Team (9 software engineers)*
- *Design & Develop Automation Test Framework using TestComplete (Keyword driven) and integrate with C# project*
- *Build test scenario for DiWeb system, DiOMS & DiConnect, SmartTurn*
- *Planning resource to work for priority projects and review the result of each members*
- *Perform training about OS, OllyDbg, OOP Programming, Load test...*
- *Write programs to test several specified products such as Parallel upload thousand files and measure response time from server, PDF compare...*
- *Work closely with US client about Automation testing and Load Test for several products*
- *Applied Automation test for 5 projects (DiWEB, DiConnect, SmartTurn, DiOMS, DiWebService) very SUCCESSFULLY to help QC Team to save much time in Regression Testing*

#### **HarveyNash (UK) (2010-2012)**

Leader

- *Discuss & Analyst directly with Australia clients about software requirements*
- *Design & Develop automation test framework using Selenium Webdriver (Keyword driven) and it's used to demo to Client several times*
- *Manage test cases, test report in projects (JLL , Weatherbys)*
- *Perform training LoadRunner, Selenium to QC members*
- *SPOTLIGHT: Deliver project SUCCESSFULLY with ZERO BUG & ON TIME as client expectations (JLL – AU)*

#### **CatGlobe (DEN) (2007-2010)**

- *Handle all tasks about production from Danish clients (create surveys using catglobe system, Javascript & JQuery, create report, investigate problem, )*
- *Writing Business requirements that required me to understand the system extremely clearly*
- *Directly communicate with the clients via mail and voice chat*
- *Training module in system for new member*
- *Writing test cases, test plan, unit test, test automation script, helpfile*
- *Execute testing and report issue log*

#### **MMSoft (AUS) (2006-2007)**

- *Analyst user requirements and developing system for Australia client*
- *Performing manual test and release product to client in DataWarehouse*