



NGUYEN LE

QC LEAD/SENIOR QC ENGINEER 📍 HO CHI MINH, VIET NAM ☎ 0793931314

◦ DETAILS ◦

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Ho Chi Minh
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Date of birth
28/09/1987

◦ SKILLS ◦

Team Management
Leadership
Automation
API Testing
Agile and Scrum
Performance Testing
Time Management
Communication
Teamwork
Planning
Estimation
Conflict Resolution
Critical thinking and problem solving
Ability to Work Under Pressure
Web Application
Mobile Application
Risk Management
Adaptability
Accessibility Testing
System test
Regression Test
UAT Testing
Database
Git

👤 PROFILE

Personal Summary

I have over 10 years of experience in the Software Development Industry and 5 years of experience in team management in a QC Test Lead role with the biggest team size is 10 members.

I have experience and am familiar with the Software Development Life Cycle, Agile methodology with Scrum framework, planning, estimation, risk management, problem-solving, and conflict resolution.

📁 EMPLOYMENT HISTORY

QA Lead at Galaxy FinX

October 2023 — Present

Business Domain: Digital Banking

Platform: Mobile Application, Web Application

My Role: QA Lead

My Responsibility:

- Manage QA Team
- Control the quality of the product
- Perform UI Tests, Functional Tests, and Non-Functional Tests (API Tests, Performance Tests), Automation Test
- Interview candidates
- Contribute to developing the Testing process
- Create test strategy, test planning, and test estimation

Software Development Model: Agile methodology with Scrum framework

Tools: XRAY, JIRA, Confluence, Jmeter, Blazemeter, Postman, Charles, Github, Git Desktop, Appium, Android Studio, IntelliJ, Sentry, Though Machine, Argocd, Kafka

Type of Test: UI Test, Functional Test, Smoke Test, Regression Test, UAT, Performance Test, API Test

Programming language: Java

Query language: SQL

Automation testing: TestNG, API Rest Assured, Selenium

Test Lead at NashTech

April 2022 — August 2023

Business Domain: Car Rental

Platform: Web application and Mobile Application

My Role: Test Lead

My Responsibility:

- Participate in the BID process, estimate Testing effort, and propose a Testing Strategy to the client
- Manage QC team (4 QC Engineers)

◦ LANGUAGES ◦

English

Vietnamese

◦ HOBBIES ◦

Listening to Music, Football,
Reading Books, Play Video Games,
and Spending spare time with my
family

- Control the quality of the project
- Make Test Planning, Test Estimation, and Test Strategy
- Assign Tasks for QC members
- Execute Tests (UI Test, Functional Test, Performance Test, Accessibility Test, API Test, Database ...)
- Report the Testing Status of the QC team to the PM
- Support Developers in investigating and troubleshooting issues
- Support the Client in investigating and troubleshooting issues in the Production

Software Development Model: Agile methodology with Scrum framework

Tools: XRAY, JIRA, Confluence, Google firebase, Google firestore, Jmeter, Blazemeter, Postman, NVDA, Katalon ...

Type of Test: UI Test, Functional Test, Smoke Test, Regression Test, UAT, Database, Performance Test, Accessibility Test.

Test Lead at Positive Thinking Company (PTC)

2021 — 2022

Business Domain: Fashion E-commerce

Platform: Web application and Mobile application

My Role: Test Lead

My Responsibility:

- Manage QC team (3 QC Engineers)
- Control the quality of features and ensure the product is delivered on deadline
- Execute Integration test, System test, Regression Test, Smoke Test
- Execute test on multiple platforms: Web application (Chrome, Safari), Mobile Application (Android, iOS)
- Make Test Plan, Test Strategy, follow up test process and test result
- Coach member, transfer knowledge to new member
- Review test cases, assign tasks to team members
- Collaborate with other team members: Client, PO, DEV and PM

Software Development Model: Agile methodology with Scrum framework

Tools: XRAY, Zephyr, JIRA, Confluence, Odoo, fireBase - Analytics, fireStore, Ascentis...

Type of Test: UI Test, Functional Test, Smoke Test, Regression Test, UAT, A/B test, CRM, Database

Test Lead at ekino

2017 — 2021

Business Domain: Booking Hotel

Platforms: Web application and Mobile application

My Role: Test Lead

My Responsibilities:

- Manage QC team (9 QC Engineers)
- Make test plan, test strategy, quotation, test estimation
- Manage all QC tasks
- Follow-up test progress and test result
- Review test cases, test analysis from the requirement
- Execute tests based on test cases
- Report bugs, review bugs
- Collaborate with other team members: Client, PO, DEV and PM to achieve the project and sprint goals
- Test evaluation and make quality report
- Contribute to training programs of the company for the QC department
- Be a trainer for training programs

- Train skills, and processes for new members

Software Development Model: Agile methodology with Scrum framework

Tools: Charles, XRAY-JIRA, HPQC, DevTools, Confluence, Postman, Katalon WebUI, Android Studio, Genymotion

Type of Test: Functional Test, UI Test, Accessibility Test, Regression Test, UAT, Smoke Test, Ad-hoc Test.

Senior QC at TMA Solution

2016 — 2017

Business Domain: Communication

Platform: Android and IOS platform, Windows OS

My role: Senior QC

My Responsibility:

- Analyze requirements and write test cases
- Conduct & execute the functional test, regression test, system test, UI, and integration test
- Make sure the product compatible with different platforms and devices as the requirement
- Be a mentor for new team members
- Report and manage bugs/defects via the bug-tracking system
- Report test progress and test results to Test Lead/Client

Software Development Model: Agile methodology with Scrum framework

Tools: Zephyr with JIRA, ADB driver, Confluence, Skype, MS Office, Outlook

Type of Test: Functional test, UI test, Regression Test, Re-test, Integration Test, System Test

Senior QC at Gameloft

2010 — 2016

- **Product:** Game
- **Platform:** Android and IOS platform, Windows OS
- **Responsibilities:** create test cases, execute test cases, report to client/leader, train new members, follow up on the status of the project, and create checklists.
- **Tools:** QADB (Defect Management Tool), Skype, MS Office, Outlook
- **Type of Test:** Functional test, UI test, Re-test, Smoke Test, Ad-hoc Test

EDUCATION

Bachelor of Information Technology, Ton Duc Thang University, Ho Chi Minh

2007 — 2011

TOOLS

Testing Tools

PostMan, Blazemeter, BrowserStack, NVDA, OWASP Zed Attack Proxy (ZAP), Burp Suite, Jmeter, Blazemeter, Jira, Jira-Xray, Jira-Zephyr, Microsoft Azure, Github, FullStory, Google firebase, Google firestore, DevTools, Katalon ...

Management Tools

Google Workspace, MS Office, Confluence, MS Team ...

COURSES

Certified Project Management Expert, FMIT INSTITUTE

2023

- **Foundation of Project Management, COURSERA**
2023
- **Agile Fundamentals Including Scrum and Kanban, UDEMY**
2020
- **Beginning Project Management Level One, UDEMY**
2020
- **Effective Delegation-How to Delegate Work & Responsibility, UDEMY**
2020
- **Management Skills - Build Employee Engagement & Performance, UDEMY**
2020