

TRẦN NGUYỄN HOÀNG GIA

DOB: November 6th, 1992

A: 4 Trịnh Đình Thảo Street, Hòa Thạnh Ward, Tân Phú District, HCMC

T: (84) 972186834

E: hoanggiat92@gmail.com

Status: Single



SUMMARY

- More than 3.5 years of experience in software testing
- Experience with testing web-based, mobile applications
- Experience in creating test cases
- Good knowledge to work in Scrum process
- Investigate defect reports from production support and isolate their causes
- Comfortable using web based project management and bug tracking tools
- Experience in healthcare and human resources domain
- Good oral and written communication skills
- Good teamwork.
- Be a Member of the Executive Committee of Trade Union

SKILLS

Project

- **Operating Systems:** Window 7, 10
- **Databases:** MS SQL Server; basic in Oracle.
- **Analysis & Design Tools:** Microsoft Visio.
- **Methodology:** Agile (Scrum)
- **Test tools:** *qTest* (KMS tool for management testing field) and *Katalon* (KMS tool for testing automation)
- **Report tool:** Jira, TFS (Window), Jama, Trello
- **Web services Testing:** Postman.
- **Communication Tools:** Slack, Skype, Skype for Business.
- **Configuration Management Tools:** SVN
- **Mobile Operating systems:** iOS, Android

Personal

- 4 skills in English fluently.
- Good communication
- Creativities in work
- Passion for testing field
- Good research skill
- Active attitude.

RELEVANT WORK EXPERIENCES

September,
2017 –
Present

QC Officer

Amaris Vietnam

Project Description:

ERP is an acronym that stands for enterprise resource planning (ERP). It's a business process management software that manages and integrates a company's financials, supply chain, operations, reporting, manufacturing, and human resource activities. The apps that I worked regarding to Human resources.

Responsibilities:

- Analyze the requirements from business user and to ensure business requirements are fully understood by developers
- Develop test plans, test cases and testing scripts, for manual testing, maintain testing records, document and report discovered problems.
- Be responsible for execution functional and non-functional test cases across different platforms like desktop, web-mobile.
- Work closely with developers in Agile team
- Use Slack for communicate between QC Team and Devs Team

Achievements:

- Good in designing Test cases that are clear, organized by applying the testing techniques.
- Experience in working with France client.
- Ability to study new technology to apply into real task and real project.
- Ability to work under pressure.

March, 2017 –
August, 2017

QA Engineer

KMS Technology Vietnam

Project Description:

The project platform is the underlying proprietary technology. A system ensures all data is captured and stored in a repeatable manner that protects the patient, site and sponsor. The platform can scale and adjust to accommodate clinical trial complexities through systematic automation of repeatable processes while providing appropriate hooks to new data collection methods

Responsibilities:

- Developed, maintained and executed manual test case via Jama system, qTest.
- Reported, tracked, and monitored defects in the defect tracking system
- Controlled and tested data of the system via Ms SQL, data system
- Analyzed user requirements and technical specifications
- Got and set up the build that means prepare test environments & data

Achievements:

- Get more experience in testing skills

- Get familiar with some tools/system to develop and run test scripts like Jama, qTest.
- Experience in using Jira (manage the task and bug).

January, 2016- **QA Engineer**

KMS Technology Vietnam

March, 2017 ***Project Description:***

The project is a health and wellness engagement platform that provides consumers with personalized information, programs and resources to improve their health. It provides personalized information to the site's users based on their responses to the RealAge Test, the company's health risk assessment tool, and offers a clinical decision support tool, AskMD, etc.

Responsibilities: In this project, I would be responsible for testing whole system, my task as following:

- Designed Test cases for each functions then run them
- Performed regression test for the system both on browser and on mobile platform
- Verified the Jira tickets for new function or bug fixed
- Applied Scrum model in real project. (Retrospective, daily meeting, etc.)
- Reported bug via Jira Tool
- Worked with develop team to fix bug
- Led a QA team (3-5 members)
- Using Katalon tool to create scripts and run them for automation testing

Achievements:

- Improved my testing skills as well
- Had experience in writing new test cases based on requirements
- Understood how to work with developers
- Caught up the project knowledge, process and task assignment
- Reported, tracked, and monitored defects effectively in the defect tracking system (Jira)
- Learned automation testing via Katalon tool

January, 2015- **QA Engineer**

KMS Technology Vietnam

January, 2016 ***Project Description:***

This is a project related to Healthcare domain, it helps healthcare organizations solve business challenges centered on healthcare provider information. This project offers robust solutions based on the most comprehensive provider database, including healthcare providers (HCPs,) healthcare organizations (HCOs,) and their affiliations, coupled with the largest medical claims database in the U.S

Responsibilities: In this project, I would be responsible for testing the system to make sure that it works properly. It means that I would:

- Designed Test cases then run them for testing
- Used the techniques in testing such as Boundary Test, Equivalent Test, BDD (Behavior driven development) for writing a test case
- Did regression test for the system
- Estimated and did break down a task for testing
- Applied Scrum model in real project.
- Reported bug based on template

Achievements:

- My skills in testing have been developing
- In some special cases, I can learn ad-hoc testing and have experiences in testing
- Apply my knowledge in real project
- The ways to work with co-worker effectively.
- Catch up the project knowledge, process and task assignment.

ACADEMIC/TRAINING

2010 - 2014: VAN LANG UNIVERSITY: Bachelor of Engineering in Information Technology.

Got 4 certificates from Carnegie Mellon University:

- Introduction to Computer Network and Telecommunication
- Application Development Practice.
- Fundamentals of Software Project Management.
- Software Measurement and Analysis.

2014 – 2018: UNIVERSITY OF SOCIAL SCIENCES AND HUMANITIES – Bachelor of Arts in English Linguistics and Literature faculty.

2015 – Present: HO CHI MINH CITY UNIVERSITY OF LAW – Studying the second bachelor's degree of Law

SPECIAL QUALIFICATIONS

Creative, supportive team worker, able to think independently, flexible and willing to adapt to changes in work responsibilities, attentive to details and willing to learn. Stress management skills.

Capable of trusting, respectful relationships.