



HUYEN DO

SENIOR
QUALITY ASSURANCE



INFO

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Workaholic



Fast Learner



Creative Thinking



Teamwork

EDUCATION

🎓 *BA of Information Technology*

Open University, HCMC

📜 *Microsoft Certified Solutions
Expert (2007)*

📜 *Microsoft Certified Solutions
Associate (2006)*

📜 *ISTQB Foundation Certificate*

📜 *English _ Intermediate Level*

OBJECTIVE

I have been working as a software engineer for almost 11 years in both manual and automation testing, outsource and product working environment. Currently, I am looking for a new position that will challenge me to use my abilities and experience to the fullest, as well as a workplace that will feel like a second home.

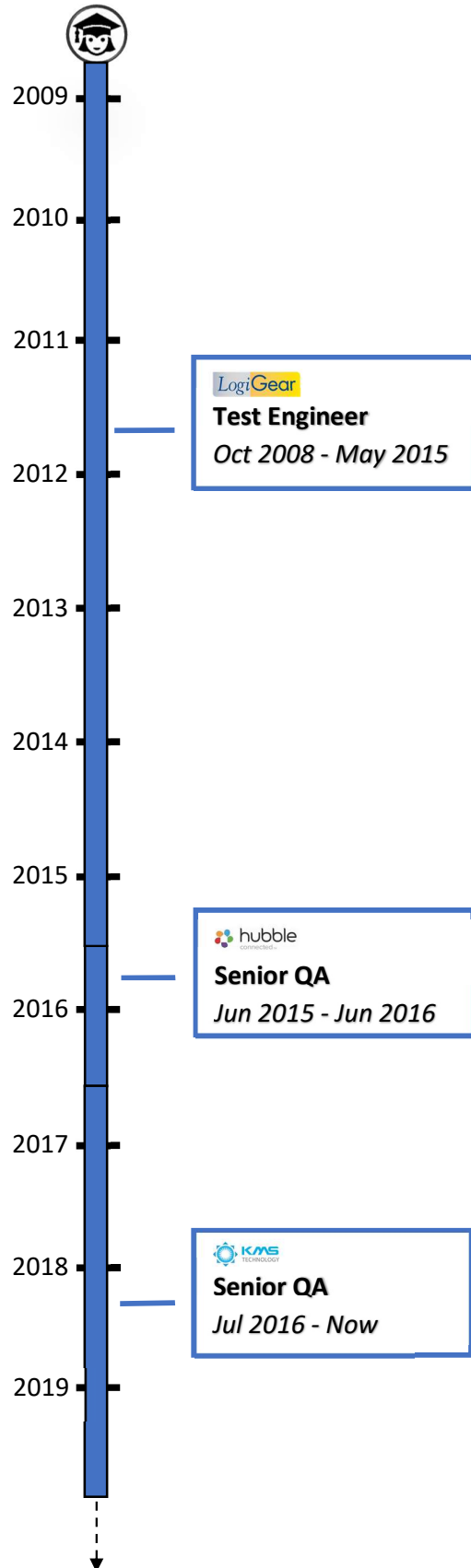
SKILLS

- **Environment:** Desktop (Windows, MAC), Mobile (iOS, Android), Device (Vehicle device, Smart IOT device)
- **Project Type:** Website, Web-Application, Application, Native-App, Device Firmware, Microservices
- **Scripting Language:** Java (2 years), Groovy (1 year)
- **Testing Tool:** Test Architect (5 years), QTP (3 months), Test Complete (2 months), Selenium (2 years), Appium (1 year), Katalon (1 year), Cypress (1 month)
- **Web Service Testing:** API (Postman, Katalon), Performance (JMeter), AWS (Java Cucumber)
- **Database:** SQLServer, Oracle, PostgreSQL, MySQL, RedShift, Azure, DynamoDB (AWS)
- **Tracking System:** BugZilla, qTest, Jira, TestLink
- **Source Control:** Git, Github, TortoiseGit
- **CI/CD Tool:** Visual Studio
- **Software Development Methodology:** Waterfall, Agile
- **Others:** Network (MCSA, MCSE)

RESPONSIBILITIES

- Review requirements, specifications and technical design documents to provide timely and meaningful feedback
- Create detailed, comprehensive and well-structured test strategy and test cases
- Estimate, prioritize, plan and coordinate testing activities
- Design, develop, execute and maintain automation test both GUI (Desktop and Mobile) and API
- Manage CI/CD for automation test (each new build, nightly builds and each Minor/Major releases)
- Identify, record, document, track and verify defects
- Be a mentor and train for new members
- Be a team lead of an outsourcing team, organize and oversee the process, technologies, tools and techniques used within the team
- Work with client from US, Hong Kong, Vietnam

EXPERIENCE



LogiGear

Oct 2008 – May 2015: Test Engineer

- Project:
- McAfee - Security Endpoint Product
 - NBC Neebo - Ecommerce Website for Sale on School Equipment
 - Halliburton - Oil Industry
 - SnapOn - Vehicle Industry
 - ABI - Hospital Management Software
 - eGain - Digital Customer Engagement Software
 - DBO2 - Predictive Solution Software

Hubble Technology - IOT Product about Smart devices and Mobile application

Jun 2015 – Jun 2016: Senior QA

KMS Technology

Jul 2016 – now: Senior QA

- Project:
- LexisNexis Insurance – Insurance about vehicle
 - Employee Contribute System - Set challenge and get reward for employee
 - PNJ Watch - Ecommerce Website for Sale
 - Izenda BI Platform - Embedded analytics and reporting for application
 - HotSchedules - Restaurant Industry
 - Revegy - Sales Planning & Relationship Manager Software

REFERENCE

- Mr. Nghia Huynh - Project Manager
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- Mr. Hung Chu - QA Manager
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- Ms. Giang Trinh - Engineer Manager
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