





Tran Duc Long

Sr.Business Analyst | Ex.UI-UX Designer

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<http://livo-uiux.com/Portfolio/Portfolio.html>

ABOUT ME

My working passion is about the simplicity. I always try to make my solution design as simple as it could be. Why user needs to learn about product, while product is already learnt.

With 6.5 years working as Business Analyst, UI/UX designer, I have strong knowledge about:

- Social Network for Alumni Community
- Healthcare System (EHR, Redox, CCDA)
- Physical Therapy Practice Management system
- ERP system for school
- Online Payment Gateway
- Intranet Portal for enterprise
- Data Processing system

SKILL SET

Business Analyst

User Interface Design

User Experience Design

Axure RP Prototype Tool

Adobe Illustrator

WORKING EXPERIENCES

TP&P Technology Ltd

Apr 2017 - Now

Sr.Business Analyst | Ex.UI-UX Designer

Product Alumni Social Network

Alumni Network has been designed to bring up a next generation professional PRIVATE network for the alumnus to connect, communicate, share, support and corporate on business opportunities.

My roles are:

- Communicate with Product Owner and Stakeholder to receive high-level requirements.
- Research for business solutions then create requirement specification and design for MOBILE&WEB.
- Conduct meeting to make agreement on the design and requirements
- Transfer requirement and design to development team
- Manage tickets of Sprints and Backlog on JIRA
- Run User Acceptance Test in the end of Sprint

Product Orbhealth Healthcare Portal

This product provide a service helping the Clinic and Hospital in US to run CCM (Chronic Care Management) and TCM (Transitional Care Management) programs.

My roles are:

- Communicate with Product Owner and Stakeholder to receive high-level requirements.
- Research for business solutions then create requirement specification and design for MOBILE&WEB.
- Conduct meeting to make agreement on the design and requirements
- Transfer requirement and design to development team
- Manage tickets of Sprints and Backlog on JIRA
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Product Netgear Reporting System

This product provide Netgear's Management team a set of reports which help them to know what's going on with quality of their products.

My roles are:

- Communicate with automated testing team of Netgear to receive requirements
- Create prototype and demo to Product Owner to finalize the design

Somotsoft Ltd

Feb 2014 - Apr 2017

Sr.Business Analyst | Ex.UI-UX Designer

Product PtEverywhere

This product provide an online training service for the people in Gym & Fitness Training Center. Through PtEverywhere the Personal Trainer now can held the training with their practitioner remotely and more efficiently.

My roles are:

- Communicate with Therapists and Advisor from US to receive high-level requirements.
- Create prototype
- Conduct meeting to show prototype to Client in order to make agreement on the design and requirements before implementation
- Transfer requirement and design to development team

Product VinaWB

This product provide an all-in-one management service for schools in Viet Nam.

My roles are:

- Initialize the needed functionality then present with CEO and team to get approval
- Create prototype
- Transfer requirements and design to development team
- Present product to schools as requested by CEO

Freelancer for SMME Project

Dec 2017

Ex.UI-UX Designer

This product is to keep track the important information happen on social media channels such as Facebook, Webtretho, Tinhte.vn...

My role is to design the Web responsive application.

Freelancer for Navigos Group

Sep 2016 - Nov 2016

UI-UX Designer

Mobile version for VietnamWork product

This product provide the access for the job seekers via their mobile devices.

My role is to design the Mobile version for VietnamWork product.

Officience

Feb 2011 - Jan 2014

Business Analyst

Project FV Hospital Intranet portal

This is a informative, collaborative portal which help the employees of FV Hospital not only to complete their daily job but to collaborate with other colleagues quickly and efficiently.

My role is to work with the Intranet Officers of FV hospital to make agreement on the requirement before implementation.

Project BuyIn Intranet portal

This project is a informative, collaborative portal which help the employees of BuyIn company not only to complete their daily job but to collaborate with other colleagues quickly and efficiently.

My role is to work with the Intranet Officers in France to make agreement on the requirement before implementation.

Product Data Entry Tool

This is an in-house system which helps BPO team to digitalize data from the image much faster.

My role is to work with the Data Operators to learn about the rules to extract peice of data from each document type. Then I write down the specification document and send to developer for implementing.

MY INTERESTS



Martial Arts



Design



Piano



Book