

PHUONG NGUYEN NGOC ANH

PERSONAL INFORMATION:

PHONE: 0918444450

EMAIL: anhphuongnn@gmail.com

DOB: 08-08-1975

ADDRESS: 79/41 Bùi quang là, Ward 12, Go Vap Dist, HCM city.

PROJECT MANAGER

EXPERIENCE SUMMARY

Having 23 years in software development, I have 7 years as software engineer and technical lead and 12 years as a project leader and 4 years for managing online shopping. I have in-depth experience in implementing applications, web applications (.NET, Java, PHP) as well as managing the full software life cycle in various client environments. I'm a strong leader and team player and a good facilitator and communicator across functional groups.

SKILLS

- Soft Skills
 - Leadership, team work, organization and time management.
 - Good at reading, writing, and speaking English.
 - Self-organization, working in high pressure and solving problems quickly.
- Programming Skills
 - OOP and Object-oriented methodology
 - C# / Java / C / PHP for application development
 - DB: MS SQL, MySQL, Oracle
 - Framework: MVC, jQuery, NHibernate
 - GUI programming: HTML5, CSS, JavaScript
- Database
 - MySQL, PostgreSQL, MS SQLServer, Oracle.

EDUCATION

- 1994 – Apr 1999: Graduated of university: University of Science of HoChiMinh City
Degree Bachelor of Computer Science
- Sep - 2015 Attended PMP Course from LARION Training Center

EXPERIENCE BY PROJECTS

Project Name: DreamWriters.Press

Duration : 1,5 years.
Position : Project Manager.
Description : **Dreamwriters** is a story writing website where kids can create and print books for their friends and family.
Responsibilities :

- Requirement analysis
- Estimation and planning
- Manage project progress.
- Technical support to the development team.
- Discuss with customer to make clear requirement
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OS : Linux, AWS
Languages : NodeJS VueJS.
Framework : JavaScript framework.
Database : Mysql
Work Location : Ho Chi Minh, Vietnam.

Project Name: DMS for Việt Nam's Customer

Duration : 2 years.
Position : Project Manager.
Description : The system has web app, mobile app for is an online goods distribution system management software solution that can be applied to: Manufacturers - Distributors - Agents - Retail outlets.
Responsibilities :

- Requirement analysis
- Estimation and planning
- Manage project progress.
- Technical support to the development team.
- Discuss with customer to make clear requirement
-

OS : Linux
Languages : Java.
Framework : Strut framework.
Database : Oracle.s
Work Location : Ho Chi Minh, Vietnam.

Project Name: PhotoMe

Duration : 6 months.
Position : Project Manager.
Description : **Photo-Me** International manufacture and operation of photobooths and other end-consumer vending solutions..
Responsibilities :

- Requirement analysis

- Estimation and planning
- Manage project progress.
- Technical support to the development team.
- Discuss with customer to make clear requirement
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OS : Windows
 Languages : C++, C#
 Framework : .NET framework.
 Work Location : Ho Chi Minh, Vietnam.

Project Name: H:CONNECT VIETNAM's Ecommerce website

Duration : 1 year.
 Position : E-commerce Manager.
 Description : The website is fashion shopping online with real-time stock and price.
 Responsibilities :

- Requirement analysis
 - Manage project progress.
 - UAT testing.
 - Manage daily order processing for online shop and ecommerce mall (ADR, TIKI, LEFLAIR)
 - Manage CS task support customer via facebook messenger and telephone
 - Make sale report weekly, monthly
 - Update content, banner, products on website
 - Upload new product and check price, photo on website
 - Manage shipment status on shipment portal (Viettel Post, Supership, giaohangtietkiem)
 - Manage transaction that customer pay online via OnePay, VNPay
- OS : Linux

Languages : PHP.
 Framework : Laravel.
 Work Location : Ho Chi Minh, Vietnam.

Project Name: Insurance Mobile App

Duration : 2 years.
 Position : Project Manager.
 Description : The app is the secure online safety deposit box to protect your critical information for you and your family's records, like insurance policies, banking information, legal documents, and contracts. Appoint loved ones and trusted advisors to help you selectively co-manage or view any part of your vault.
 Responsibilities :

- Implementing Warranty Function for Serial Cartons.
- Estimate and create project schedule.
- Research technical and apply to project.
- Requirement analysis
- Function design detail document
- Communicate with US customer.
- Manage project progress.
- Review code and test case.
- Support testing.

OS : Linux
Languages : Js.
Framework : Ionic Framework, Angular Js.
Work Location : Ho Chi Minh, Vietnam.

Project Name: NetWitch Personal Folder option software

Duration : 1 year.
Position : Project Manager.
Description : This software is built as an utility of Window 8, 8.1 OS system to manage network file sharing connections that are configured for specific user and automatically do mapping those connections to local folder whenever user log on computer.
Responsibilities :

- Estimate and create project schedule.
- Research technical and apply to project.
- Requirement analysis
- Function design detail document
- Communicate with customer.
- Manage project progress.
- Review code and test case.
- Support testing

OS : Windows
Languages : C#.
Framework : WPF, WCF, .Net Framework 4.5.
Work Location : Ho Chi Minh, Vietnam.

Project Name: VisiKard Social Media Software

Duration : 1,5 years.
Position : Senior Developer.
Description : Trade kards to connect with friends, celebrities, events and more.
Responsibilities :

- Developing APIs as web service provide mobile apps and web app.
- Main module is Payment online and sale Gift Card online.

OS : Linux
Languages : Java.
Framework : Spring Framework
Work Location : Ho Chi Minh, Vietnam.

Project Name: Annam Hospitality Equipment Web Site

Duration : 3 years.
Position : Web Project Manager.
Description : Project is one of web application for Annam Hospitality Equipment Inc . Tool has some main feature such as: product introduce and user can make request quotation base on selected product (like shopping cart).
Responsibilities :

- Make requirement document, planning, report, quality checking, delivery and also upload to hosting.

OS : Linux

Languages : PHP.
Framework : Drupal CMS.
Work Location : Ho Chi Minh, Vietnam.

Project Name: Unio Project

Duration : 3 months.

Position : Project Manager.

Description : Unio project is one of web application for Publisher Company.

Tool has some main feature such as: Publish an advertising

- Manage an advertising
- Manage media of publisher.

Responsibilities :

- Get requirement from old software version, planning, report, quality checking, delivery and also coding.

OS : Windows

Languages : C#.

Framework : .NET.

Work Location : Ho Chi Minh, Vietnam.

Project Name: WKPSPIER website

Duration : 3 months.

Position : Project Manager.

Description : Wkpspier is company that have full service advertising, marketing and interactive agency specializing in luxury, tourism and lifestyle categories.

Responsibilities :

- Get requirement, planning, report and delivery.

OS : Windows

Languages : Flash.

Framework : Flash FrameWork.

Work Location : Ho Chi Minh, Vietnam.

Project Name: NYLI Honda website

Duration : 2 months.

Position : Project Manager.

Description : NYLI Honda website is Long Island Honda, New York Honda

- My team have been implemented back office application for this web site.
- The back office has functions like: manage dealer, customer and have feature help client to find location of dealer near by client location.

Responsibilities :

- Get requirement, planning, report and delivery.

OS : Linux

Languages : PHP.

Framework : PHP FrameWork.

Work Location : Ho Chi Minh, Vietnam.

Project Name: Gillette Champions website

Duration : 2 months.

Position : Project Manager.

Description : This domain is divided into 2 Subsystems which boundaries are defined by the Gillette Champions Web site and The hosted e-Sampling web application. e-Sampling web application which would rather keep track in their database of users who participate to Gillette Champions coaching program.

Responsibilities :

- Contact with onshore Project Managers or development
- Customer from Europe
- Analysis, develop Project requirement and track changes
- Estimate project's development cost (in association with technical team if necessary)
- Plan project's schedule, organize team, lead, build/manage project documents, and manage the development process.
- Troubleshoot/discuss with onshore PM or customer (via email, messenger, PMS tool)
- Report to the Software Development manager.

OS : Windows

Languages : C#.

Framework : .NET Framework.

Work Location : Ho Chi Minh, Vietnam.

Project Name: IDTIWeb Web Application

Duration : 2,5 years.

Position : Project Manager.

Description : This product will consist of many modules, which will be specified in different sections. At this time, the primary sections include IDTIWeb: Q-Policy, IDTIWeb: Personnel, IDTIWeb: Implementation, IDTIWeb: Eforms and IDTIWeb: Q-Tracker.

These represent the current focus of the product on providing ISO related document management, an integrated basic personnel management system including support for training activities for a company, record management and project management, problem management, and basic electronic workflow processing for key internal processes.

This system is a web-based solution that can be optionally installed and configured as a standalone server in any company's intranet.

Within the base product, a customer will find the basics to manage his business and address the first-time and ongoing ISO Certification requirements, without a major IT infrastructure or investment. All

functionality is available through a familiar, easy to use web page format.

Responsibilities :

- Lead software development, including design and coding.
- Represent development team at project status and review meetings.
- Technical training for developer.
- Manage project schedule.
- Support technical for team member
- Participate in architecture and design reviews, review Usecase.
- Document the detailed software specifications
- Mentoring developers on coding standards and code review
- Identify/troubleshoot application code-related issues
- Review and Assign bugs to members.
- Report to R&D Director

OS : Windows

Languages : Java, JSP.

Framework : Struct 1.1 FrameWork.
Work Location : Ho Chi Minh, Vietnam.

Project Name: Defect Tracker System

Duration : 3 months.
Position : Project Manager.
Description : DTS, a proprietary product of Global CyberSoft, Inc which utilizes the on-line internet technology to collaborate between Customers/ Quality/ Test Engineers/ Developers to improve GCS's products and processes – It guides to fix/ verify the defects, to keep track of enhancement requests for improvement, to measure the quality of GCS products and processes.
Responsibilities :

- Customize performance in SQL, web response time and memory usage.
- Solving performance problems.
- Manage project schedule.

OS : Windows
Languages : C#.
Framework : .NET FrameWork.
Work Location : Ho Chi Minh, Vietnam.

Project Name: HR Management System (HRMS)

Duration : 1,5 years.
Position : Project Manager.
Description : HRMS is a database application suite for the management of human resources with regard to all aspects of outsourcing services. The system provides critical information about resource availability, skill sets, experience, etc to the various departments involved including HR, sales and operations.
HRMS functions cover: System Administration, Leave/Compensation, Personal Information (including Competence/Skill), Organization structure, Generating CV, etc.
Responsibilities :

- Managed and guided the developer team; reported status to executive management
- Managed all external dependencies
- Designed database model and architecture of the application framework.

OS : Windows
Languages : Java, JSP.
Framework : Struct FrameWork.
Work Location : Ho Chi Minh, Vietnam.

Project Name: Warehouse Management System. (WMS/CPD)

Duration : 4 months.
Position : Developer.
Description : WMS/CPD consists of a CPD Server, a Data Management Server, a Web Data Monitoring Server and multiple Cart Handheld devices and Handheld terminals which communicate with the CPD Server via wireless technology. The WMS/CPD server is responsible for receiving the inspection request, storing and managing of the processed data, control of the master and the actual job data. Data Monitoring provides a webbased interface and windows form. The Cart Application and Inspection Application are installed on each handheld device and communicate with the WMS/CPD sever through a wireless LAN.
Responsibilities :

- Designed the data model for the whole solution to satisfy typical warehouse logistics requirements.

- Designed and developed the core server engine bridging the GUI, Card Devices, and Pocket PC with an Oracle database.

OS : Windows
 Languages : Java.
 Framework : None.
 Work Location : Ho Chi Minh, Vietnam.

Project Name: eBusiness Automation (e-BA)

Duration : 5 months.
 Position : Team Leader.
 Description : This internal R&D project was comprised of a suite of modules that form a fully integrated Web-based solution to address organizations' needs both in knowledge management and work automation. e-BA includes the modules: engine – workflow management, organization management, document management, authority management and system management; portal – employee portal, customer and partner portals; and application modules – Human Resource Management, Customer Relationship Management, Sales Force Automation, Project Management, Defect Tracker, and Groupware.

Responsibilities :

- Lead and guide the development team with regard to all technical issues
- Contribute to design and implementation of the Defect Management sub-system module.

OS : Windows
 Languages : Java, JSP.
 Framework : Servlets.
 Work Location : Ho Chi Minh, Vietnam.

Project Name: e-Field Framework

Duration : 8 months.
 Position : Team Leader.
 Description : e-Field provides the infrastructure framework for semiconductor equipment suppliers to service the semiconductor factories of their customers. e-Field addresses problems relative to predictive maintenance, repair, diagnosing, etc. with the objective to reduce downtime of the tools. Through e-Field the semiconductor factories receive much better service from their equipment suppliers and improve the efficiency of the FAB.

Responsibilities :

- Lead and guide the development team with regard to all technical issues

OS : Windows
 Languages : Java.
 Framework : None.
 Work Location : Ho Chi Minh, Vietnam.

Project Name: 1st Silicon-Phase 2

Duration : 11 months.
 Position : Developer.
 Description : The scope of this system integration project was to develop a series of drivers capable of interfacing between the semiconductor equipment on the plant floor and the MES system.

Responsibilities :

- Designed Host communication workflows/scenarios
- Developed and tested Host applications to control wafer production equipment

OS : Windows
Languages : TAP Script.
Framework : None.
Work Location : Kuching, Malaysia.

Project Name: Using NetDynamics Studio tool.

Duration : 2 years.
Position : Developer.
Description : Implement java code with NetDynamics Studio tool.
Responsibilities :

- Coding with java on NetDynamics Studio

OS : Windows
Languages : Java.
Framework : None.
Work Location : Ho Chi Minh, Vietnam.