

# Ashok Bondala



## BI Specialist

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### Profile Summary

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#### Ashok Kumar Bondala

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[LinkedIn](#)

**Nationality :** Indian

**Visa Status :** Hungarian Work permit

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Focused Business Intelligence Specialist with 6+ years of experience and proven knowledge of Business objects installation, administration and configuration to support growing Business and Increase Productivity.

- Strong Expertise in Maintaining environments (Development, UAT, and Production) including installation, configuration, patching, maintenance, user management, and report management. With BOXI 3.1 and SAP BOBJ 4.x Software on Windows, Linux, UNIX and Cloud Environments.
- Expertise in setup, configure, monitor, and troubleshooting SAP SAP BODS/DI/IS/IPS issues.
- Installed and administered the SAP Lumira 2.x server component.
- Substantial experience in Business Objects Migration (6.5 to 3.1/4.1/4.2).
- Project support for Windows servers Unix and Linux.
- Provide time and effort estimates and lead projects of various complexity.
- Sound understanding of ITIL and IT-Service-Management
- Implemented Business Objects Security Model and experience with Business Objects Security Implementation (Row level, Object level in both 3.x and 4.x).
- Participate in UAT and Production release.
- Experience in Applications support for various internal tools.
- Experience in writing system documents, technical documents, and user documentation and also writing training materials helpful for end users.
- Sound knowledge of computing technology, databases, software licenses, and processes.
- Implemented and troubleshoot Authentication systems (Windows AD, LDAP, SAML).
- Performed DR planning for SAP BusinessObjects BI platform.
- Provided code /patch fix for vulnerabilities raised by Security teams
- Tested and implemented SAP HANA Streaming Analytics in POC environment.
- Knowledge on MicroStrategy Administration.
- Working knowledge of Vmware vSphere.
- Knowledge on Tableau Server.

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## Skills

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**Business Intelligence:** SAP Business Objects 6.5, 3.x, 4.1 and 4.2,, BO Explorer, SAP Lumira Server, BI Mobile, Tableau server, Microstrategy,WebI, Design Studio, Analysis for Office and Lumira, data stage.

**Database Tools:** Oracle 10g,11g, Teradata, IBM DB2 , Mysql,MS sql server 2008,2014,Sybase IQ and SQL Anywhere, Oracle Toad.

**Operating Systems:** Window XP, Windows 7, Windows Server 2008,2012,2016, SUN Solaris Linux and Red Hat Linux.

**Application Servers:** Apache Tomcat, IIS,Oracle WebLogic 10x . WebSphere.

**Service Management:** Rational Focal Point, BMC Remedy, Maximo, ServiceNow.

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## Experience

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### Transcom Hungary Kft / Global IT Applications Support- Senior Bi Admin

AUGUST - PRESENT, Budapest, HU

Configure and Support Global IT BI Reporting Platform with ensuring Highly available and scalable.

- Global IT Applications Support for Business requirements.
- Supporting SAP Business Object,SAP IQ, SAP Data Services.
- Manage Project related deployments for Applications.
- Support MS SQL server and MySQL databases.
- Monitoring and troubleshooting different ETL jobs.
- Responsible for BusinessObjects BI reporting Platform Administration.
- Troubleshoot the environment related issues like network connectivity, OS related and reporting Databases
- Vulnerability remediation in the IT/ BI applications by applying code fix or Patching.
- Resolve the complex issues with SAP engineers for product bugs.

### Agilisium Consulting / Senior Software Engineer - BI Platform Admin

JULY 2016 - JUNE 2017, CHENNAI, IN

Provide and manage support of Universal Music Group DWH BI Platform. Implemented multiple BI Installation in AWS and Google cloud

- Support for UMG IT Business requirements.
- Supporting SAP Business Object,Tomcat web ,IIS applications.
- Manage Project related Quarterly security and Audit reporting
- Monitoring and troubleshooting Month end jobs.
- managed BI Platform is Production ready with Amazon Redshift Database in AWS for reporting.
- Resolved the environment related issues like AWS network connectivity ports, working with network team for firewall, name resolution for Url
- Support BI projects hosted in AWS cloud and on premise servers.
- troubleshoot Project issues.

### Experis IT India / SAP Consultant - BI Platform Admin

AUGUST 2012 - JUNE 2016U

GlobalSupport and Administrate the Maersk Line -IT Business Intelligence Platform in IBM Smart cloud environment to ensure the application.

- Maersk Line and Safmarine BI Support for Business requirements.
- Supporting SAP Business Object, SAP Data Services And Data Stage.
- Manage Wintel and other support team coordination for various security and remediations,
- Monitoring and troubleshooting Job schedules.
- Provide Support for Universes and reporting relates tuning and best practices.
- Support BMC Remedy BO Reporting.
- successfully performed 2 BI migrations from BO 6.5, BOXI 3.1 to BI 4.1
- responsible team member for Administrate the Maersk Line -IT Business Objects Clustered 4.1 Environment in IBM Smartcloud Enterprise (IaaS)
- Worked on user Issues and provide them with timely resolution.
- successfully Implemented and managed Windows Ad SSO authentication.
- Deployed various SAP BO applications on Weblogic.
- Administration of Apache and Weblogic.
- Configured middleware connectivity s for the repository and reporting databases including Teradata, IBM DB2, Oracle, MS SQL Server, Cloudera, Horton works..
- Handle Implementation /Upgrade, administration, and maintenance of BI deployments.
- Performed and have been part of Backup and disaster recovery in Business Objects

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## Education

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**JNTU Hyderabad,India** / B.Tech.Information Technology  
CLASS OF 2009.

Computer science and Information Technology

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## Achievements

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Certificate of Appreciation in Recognition of Service for Migration projects (2014)  
Service Excellence Award for the delivering and the client satisfaction (2016)

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## Certification and Trainings

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**SAP** / SAP Certified Application Associate - SAP BusinessObjects Business Intelligence Platform 4.2  
OCTOBER 2018 - PRESENT.

**openSAP**/Introduction to SAP HANA Dynamic Tiering (hsdt1)  
MAY 2018 - PRESENT.

**openSAP**/Introduction to SAP HANA Administration (hsha1)  
OCTOBER 2018 - PRESENT.